

DUMPS ARENA

SAP Certified Application Associate SAP S/4HANA Cloud (public) Service Implementation

SAP C S4CSV 2302

Version Demo

Total Demo Questions: 10

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QUESTION NO: 1

Based on which reference documents can you create Credit memo requests in SAP S/4HANA Cloud?

Note: There are 3 correct answers to this question.

- A. A billing document for a service credit memo
- B. A billing document for a service notification
- C. A billing document for a service contract
- D. A billing document for a service confirmation
- E. A billing document for a service order

ANSWER: A C E**QUESTION NO: 2**

What are some of the key features available within SAP S/4HANA Cloud – Service?

Note: There are 2 correct answers to this question.

- A. You can create service orders for technical objects physically located at a customer.
- B. You can create service contracts for business partners with the role Vendor.
- C. You can create service contracts for business partners with the role Customer.
- D. You can create service notifications and service orders for technical objects within your own organizational structure.

ANSWER: C D**QUESTION NO: 3**

According to the General Data Protection Regulation (GDPR) laws, when are SAP customers considered data controllers?

- A. When they use SAP cloud applications
- B. When they extract legacy data in preparation for migration
- C. When they engage other businesses in the European Union
- D. When they request implementation of a cloud solution

ANSWER: A

QUESTION NO: 4

In SAP Central Business Configuration, which changes are possible for the Starter System after content activation?

Note: There are 3 correct answers to this question.

- A. Delete existing organizational entities
- B. Create additional product-specific configurations
- C. Add new organizational entities
- D. Edit existing product-specific configurations
- E. Change the group ledger scenario

ANSWER: A B C**QUESTION NO: 5**

A service order or confirmation document is released for billing.

What kind of document does the system automatically create?

- A. An accounting document (universal journal entry)
- B. A billing document request (BDR)
- C. A billing plan
- D. A billing document

ANSWER: B**QUESTION NO: 6**

The SAP S/4HANA Cloud - Service line of business (LoB) solution supports various scope items for Event-Based Revenue Recognition (3M3, 3M4 and 3M5).

Why is more than one scope item required for the Event-Based Revenue Recognition?

- A. To support the calculation of different key performance indicators (KPIs) for margin (like Profit Margin 1 and Profit Margin 2)
- B. To support different integration scenarios (like SAP S/4HANA On Premise and SAP Field Service Management)
- C. To support different accounting principles (like IFRS and US GAAP)
- D. To support different document types (like service notifications and service orders)

ANSWER: C

QUESTION NO: 7

Which tool do you use to run the SAP Cloud Integration Automation Service for SAP S/4HANA Cloud?

- A. SAP Activate Roadmap
- B. SAP Maintenance Planner
- C. SAP Solution Manager
- D. SAP Best Practices Explorer

ANSWER: B**QUESTION NO: 8**

A service quotation containing multiple items has been created and sent to a customer. However, this customer wants to order only one specific service item of the service quotation and reject the rest.

How do you proceed to store this information in the system?

- A. You start by rejecting the complete service quotation. You then create a new one with only the service item in it that the customer would like to order.
- B. You use the partial acceptance feature of the service quotation and accept one item. You then reject all remaining items of the service quotation.
- C. You only convert the service item into a service order that the customer wants. This automatically rejects all other items in the service quotation.
- D. You edit the service quotation and remove all items from it that the customer rejected. You then proceed to convert the remaining item into a service order.

ANSWER: B**QUESTION NO: 9**

What are some responsibilities of a Customer Center of Expertise (CCOE)?

Note: There are 3 correct answers to this question.

- A. Serve as a central contact for SAP and manage interactions with the SAP Service Center.
- B. Conduct risk-based assessments to determine the value of activating new processes.
- C. Ensure the resources necessary for the project's success are available.
- D. Reduce the total cost of ownership for IT.
- E. Determine KPIs that will support a continuous improvement mindset.

ANSWER: B D E

QUESTION NO: 10

What are some reasons you cannot remove a test process from a test plan?

Note: There are 2 correct answers to this question.

- A.** The test process has not been made visible.
- B.** Data binding exists with another process.
- C.** The test plan user has not been created yet.
- D.** The test plan has already been executed.

ANSWER: B D