

# DUMPS ARENA

## Pega Certified Business Architect (PCBA) 87V1

Pegasystems PEGAPCBA87V1

Version Demo

Total Demo Questions: 10

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**QUESTION NO: 1**

Which requirement do you satisfy by using a Wait step?

- A. An Accident Claim case pauses until a user uploads an accident image.
- B. An Accident Claim case pauses until 48 hours after the accident.
- C. An Accident Claim case pauses until an email is sent to the user.
- D. An Accident Claim case pauses until a manager approves the request.

**ANSWER: B****QUESTION NO: 2**

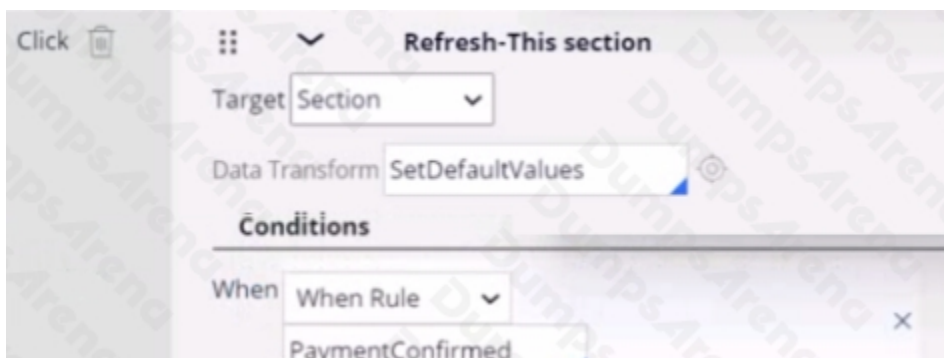
A retail company wants to provide a tracking tool for customers to enter their order number and see the order status, package location, and estimated delivery date. A small number of customers have requested a visualization tool that allows them to see a map with the path their package has traveled.

Which option fits the scope for the minimum lovable product (MLP) based on Pega best practices?

- A. A view that presents the order status and delivery date details
- B. A view where the customer can enter their order number
- C. A view that presents the order status, delivery date details, and a map with the path the package has traveled
- D. A view that updates with order status and delivery date details when the customer enters the order number

**ANSWER: D****QUESTION NO: 3 - (DRAG DROP)**

A developer configures a button with the action set as shown in the following image.



Place the events in the order they occur.

**Events**

- The order ID value is set to the value of the confirmation number if the system confirms the payment.
- The system applies a data transform.
- The system refreshes the section.
- A user clicks the button.

**Order events occur**

**ANSWER:**

**Events**

- The order ID value is set to the value of the confirmation number if the system confirms the payment.
- The system applies a data transform.
- The system refreshes the section.
- A user clicks the button.

**Order events occur**

- A user clicks the button.
- The system refreshes the section.
- The system applies a data transform.
- The order ID value is set to the value of the confirmation number if the system confirms the payment.

**Explanation:**

**Order events occur**

- 1 A user clicks the button.
- 2 The system refreshes the section.
- 3 The system applies a data transform.
- 4 The order ID value is set to the value of the confirmation number if the system confirms the payment.

## QUESTION NO: 4

For a car insurance quote case type, you must create a view for the customers to enter their information, to process the request. What are two primary decisions to make before you add fields to the view' (Choose Two)

- A. How do users enter values into the field?
- B. Is field entry required?
- C. Are processing actions applied to the field

D. Do the fields require a data source?

**ANSWER: A B**

**QUESTION NO: 5**

The business process for an automobile insurance claim consists of the following phases:

- Submission: The customer contacts a customer service representative (CSR) to file the claim.
- Review: An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs.
- Repair: A third party performs the repairs on each vehicle, communicating with the adjuster and customer as necessary.
- Verification: After each vehicle repair, the adjuster closes the claim.

According to Pega best practices, which phase can you implement as a child case?

- A. Repair
- B. Verification
- C. Submission
- D. Review

**ANSWER: A**

**QUESTION NO: 6 - (HOTSPOT)**

In the Answer Area, identify the type of data measured in each report.

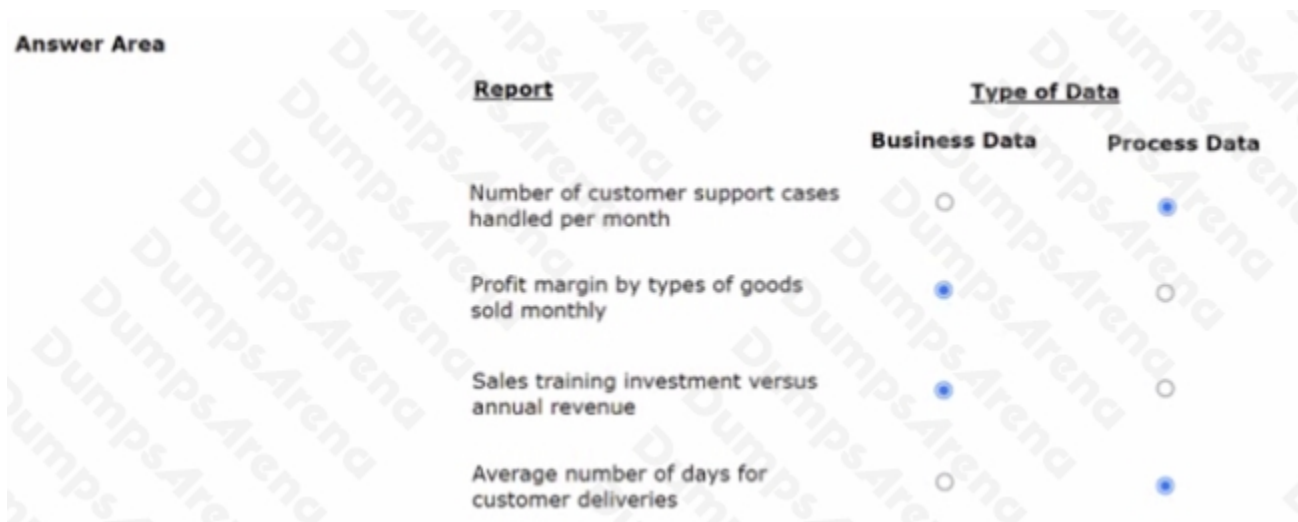
**Answer Area**

<u>Report</u>	<u>Type of Data</u>
	<b>Business Data</b> <b>Process Data</b>
Number of customer support cases handled per month	<input type="radio"/> Business Data <input type="radio"/> Process Data
Profit margin by types of goods sold monthly	<input type="radio"/> Business Data <input type="radio"/> Process Data
Sales training investment versus annual revenue	<input type="radio"/> Business Data <input type="radio"/> Process Data
Average number of days for customer deliveries	<input type="radio"/> Business Data <input type="radio"/> Process Data

**ANSWER:**



**Explanation:**



**QUESTION NO: 7**

In a hiring application:

- ◆ An employee interviews the candidate.
- ◆ The Human Resources (HR) team creates and sends the offer letter.
- ◆ The Information Technology (IT) team assigns the workstation.
- ◆ The facilities team assigns the work desk.

To meet these requirements, what personas do you create?

**A.** Employee, HR, Facilities

- B. Employee, IT, Facilities
- C. HR, IT, Facilities
- D. Employee, HR, IT, Facilities

**ANSWER: D**

#### QUESTION NO: 8

Which two requirements ensure that valid data is used in a case? (Choose Two)

- A. The data is locally sourced.
- B. The data fits the business logic.
- C. The data is organized in a data type.
- D. The data is the correct field type.

**ANSWER: B D**

#### QUESTION NO: 9

Apartment tenants submit maintenance requests that specify their name, address, request type, and description of the request. Tenants may submit multiple maintenance requests for different request types. The company wants to identify duplicate maintenance requests from the same address.

Which two configurations, when used together on the Search duplicate cases step, achieve this goal? (Choose Two)

- A. Configure the apartment address as a basic condition.
- B. Configure the apartment address as a weighted condition.
- C. Configure the tenant name as a basic condition.
- D. Configure the request type as a weighted condition.

**ANSWER: A D**

#### QUESTION NO: 10

An order form provides four options from which customers select one option.

According to best practice, which of the following two UI control types can be used to minimize clutter on the order form? (Choose Two)

- A. Autocomplete

**B.** Checkbox

**C.** Radio buttons

**D.** Dropdown

**ANSWER: C D**