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Salesforce Certified Integration Architect

Salesforce Integration-Architect

Version Demo

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sales@dumpsarena.co

sales@dumpsarena.co
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Topic Break Down

Topic	No. of Questions
Topic 1, Topic 1	12
Topic 2, Mixed Questions	94
Total	106

QUESTION NO: 1

A company has an external system that processes and tracks orders. Sales reps manage their leads and opportunity pipeline in Salesforce. In the current state, the two systems are disconnected and processing orders requires a lot of manual entry on sales rep part. This creates delays in processing orders and incomplete data due to manual entry.

As a part of modernization efforts the company decided to integrate Salesforce and the order management system. The following technical requirements were identified:

1. Orders need to be created in real time from salesforce
2. Minimal customization*, and code should be written due to a tight timeline and lack of developer resources
3. Sales reps need to be able to see order history and be able to see most up to date information on current order status.
4. Managers need to be able to run reports in Salesforce to see daily and monthly order volumes and fulfillment timelines.
5. The legacy system is hosted on premise and is currently connected to the Enterprise Service Bus (ESB). The ESB is flexible enough to provide any methods and connection types needed by salesforce team.
6. There are 1000 sales reps. Each user processes/creates on average 15 orders per shift. Most of the orders contain 20-30 line items.

How should an integration architect integrate the two systems based on the technical requirements and system constraints?

- A. Use Salesforce external object and OData connector.
- B. Use Salesforce custom object, custom REST API and ETL.
- C. Use Salesforce standard object, REST API and ETL.
- D. Use Salesforce big object, SOAP API and Dataloader.

ANSWER: C**QUESTION NO: 2**

Given the diagram below, a Salesforce org, middleware, and Historical data store (with 20 million records and growing) exists with connectivity between them. Historical records are archived from Salesforce and moved to Historical Data store (which houses 20M records and growing; fine-tuned to be performant with search queries). Call center agents use Salesforce, when reviewing occasional special cases, have requested access to view the related historical case items that relate to submit cases. Which mechanism and patterns are recommended to maximize declarative configuration?

- A. Use ESB tool with Data Virtualization pattern, expose OData endpoint, and then use Salesforce Connect to consume and display the External Object alongside with the Case object.
- B. C Use an ESB tool with a fire and forget pattern and then publish a platform event for the requested historical data.
- C. Use an ESB tool with Request-Reply pattern and then make a real-time Apex callout to the ESB endpoint to fetch and display component related to Case object

D. Use an ETL tool with a Batch Data Synchronization pattern to migrate historical data into Salesforce and into a custom object (historical data) related to Case object.

ANSWER: A

QUESTION NO: 3

Universal Containers (UC) is a large printing company that sells advertisement banners. The company works with third-party agents on banner initial design concepts. The design files are stored in an on-premise file store that can be accessed by UC internal users and the third party agencies. UC would like to collaborate with the 3rd part agencies on the design files and allow them to be able to view the design files in the community.

The conceptual design files size is 2.5 GB.

Which solution should an integration architect recommend?

- A. Create a lightning component with a Request and Reply integration pattern to allow the community users to download the design files.
- B. Define an External Data Source and use Salesforce Connect to upload the files to an external object. Link the external object using Indirect lookup.
- C. Create a custom object to store the file location URL, when community user clicks on the file URL, redirect the user to the on-prem system file location.
- D. Use Salesforce Files to link the files to Salesforce records and display the record and the files in the community.

ANSWER: B

Explanation:

https://help.salesforce.com/articleView?id=collab_files_connect_share.htm&type=5

QUESTION NO: 4

A US business-to-consumer (B2C) company is planning to expand to Latin America. They project an initial Latin American customer base of about one million, and a growth rate of around 10% every year for the next 5 years. They anticipate privacy and data protection requirements similar to those in the European Union to come into effect during this time. Their initial analysis indicates that key personal data is stored in the following systems:

1. Legacy mainframe systems that have remained untouched for years and are due to be decommissioned.
2. Salesforce Commerce Cloud Service Cloud, Marketing Cloud, and Community Cloud.
3. The company's CIO tasked the integration architect with ensuring that they can completely delete their Latin American customer's personal data on demand.

Which three requirements should the integration architect consider?

Choose 3 answers

- A. Manual steps and procedures that may be necessary.

- B. Impact of deleted records on system functionality.
- C. Ability to delete personal data in every system.
- D. Feasibility to restore deleted records when needed.
- E. Ability to provide a 360-degree view of the customer.

ANSWER: B C D

QUESTION NO: 5

Northern Trail Outfitters (NTO) has recently changed their Corporate Security Guidelines. The guidelines require that all cloud applications pass through a secure firewall before accessing on-premise resources. NTO is evaluating middleware solutions to integrate cloud applications with on-premise resources and services.

What are two considerations an Integration Architect should evaluate before choosing a middleware solution?

Choose 2 answers

- A. The middleware solution is capable of establishing a secure API gateway between cloud applications and on-premise resources.
- B. An API gateway component is deployable behind a Demilitarized Zone (DMZ) or perimeter network.
- C. The middleware solution enforces the OAuth security protocol.
- D. The middleware solution is able to interface directly with databases via an ODBC connection string.

ANSWER: A B

QUESTION NO: 6

A healthcare services company maintains a Patient Prescriptions System that has 50+

million records in a secure database. Their customer base and data set growing rapidly. They want to make sure that the following policies are enforced:

1. Identifiable patient prescriptions must exist only in their secure system's database and encrypted at rest.
2. Identifiable patient prescriptions must be made available only to people explicitly authorized in the Patient Prescriptions System assigned nurses and doctors, patient, and people explicitly the patient may authorize.
3. Must be available only to verified and pre-approved people or legal entities.

To enable this, the company provides the following capabilities:

1. One-time use identity tokens for patients, nurses, doctors, and other people that expire within a few minutes.
2. Certificates for legal entities.
- . RESTful services.

The company has a Salesforce Community Cloud portal for patients, nurses, doctors, and other authorized people. A limited number of employees analyze de identified data in Einstein

Analytics.

Which two capabilities should the integration architect require for the Community Cloud portal and Einstein Analytics?

Choose 2 answers

- A Identity token data storage
- B. Bulk load for Einstein Analytics
- C. Callouts to RESTful services
- D. Encryption in transit and at rest

Answer: B, C

Explanation:

- A. Bulk load for Einstein Analytics
- B. Callouts to RESTful services
- C. Encryption in transit and at rest

ANSWER: A B

QUESTION NO: 7

A subscription-based media company's system landscape forces many subscribers to

maintain multiple accounts and to login more than once. An Identity and Access Management (IAM) system, which supports SAML and OpenId, was recently implemented to improve their subscriber experience through self-registration and Single Sign-On (SSO).

The IAM system must integrate with Salesforce to give new self-service customers instant access to Salesforce Community Cloud.

Which two requirements should the Salesforce Community Cloud support for self-registration and SSO?

Choose 2 answers

- A. SAML SSO and Registration Handler

- B. OpenId Connect Authentication Provider and Registration Handler
- C. SAML SSO and just-in-time provisioning
- D. OpenId Connect Authentication Provider and just-in-time provisioning

ANSWER: B C

QUESTION NO: 8

What is the first thing an Integration Architect should validate if a callout from a Lightning Web Component to an external endpoint is failing?

- A. The endpoint domain has been added to Cross-Origin Resource Sharing.
- B. The endpoint URL has been added to Content Security Policies.
- C. The endpoint URL has added been to an outbound firewall rule.
- D. The endpoint URL has been added to Remote Site Settings.

ANSWER: B

QUESTION NO: 9

An integration architect needs to build a solution that will be using the Streaming API, but the data loss should be minimized, even when the client re-connects every couple of days.

Which two types of Streaming API events should be considered?

Choose 2 answers

- A. Generic Events
- B. Change Data Capture Events
- C. PushTopic Events
- D. High Volume Platform Events

ANSWER: B D

QUESTION NO: 10

A global financial company sells financial products and services that include the following:

1. Bank Accounts
2. Loans

3. Insurance

The company has a core banking system that is state of the art and is the master system to store financial transactions, financial products and customer information. The core banking system currently processes 10M financial transactions per day. The CTO for the company is considering building a community port so that customers can review their bank account details, update their information and review their account financial transactions.

What should an integration architect recommend as a solution to enable customer community users to view their financial transactions?

A Use Salesforce Connect to display the financial transactions as an external object.

C. Use Salesforce Connect to display the financial transactions as an external object.C Use Salesforce External Service to display financial transactions in a community lightning

page.

D Use Iframe to display core banking financial transactions data in the customer community.

Answer: C

Explanation:

A. Use Salesforce Connect to display the financial transactions as an external object.C Use Salesforce External Service to display financial transactions in a community lightning page.

D Use Iframe to display core banking financial transactions data in the customer community.

ANSWER: A