

DUMPS ARENA

Oracle Field Service 2022 Implementation Professional

Oracle 1z0-1003-22

Version Demo

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QUESTION NO: 1

Which two customer requirements are solved using work skills?

- A. Activity assignments result in the least amount of travel time possible.
- B. Field resources are assigned certain activities based on the level of tenure they have at the company.
- C. Activity assignments do not result in overtime.
- D. Activities that have building access restrictions are only routed to resources that have access to the building.

ANSWER: C D

QUESTION NO: 2

Your company has three different levels of 'VIP' customers - Gold, Silver, and Bronze.

There is a read-only 'VIP Level' property where one of these options will appear on the 'Edit/View Activity' form of every applicable activity.

Any Gold VIP customers should be offered a free three-month streaming VoD service trial as a token of appreciation.

If they accept, a record of that must be maintained. A 'VoD Service Trial' Integer check box property has been created.

What must you do in order to ensure that the check box is visible on the Edit/View Activity form only for Gold VIP members?

- A. Create a filter to only show the 'VoD Service Trial' property if 'Gold' appears on the Edit/View Activity form.
- B. Use a regular expression to limit valid entries for the 'VoD Service Trial' property to 'Gold' only.
- C. Add the 'VoD Service Trial' property with a default value of 'Gold' to the Edit/View Activity form.
- D. Add the 'VoD Service Trial' property with a conditional visibility to the Edit/View Activity form.

ANSWER: B

QUESTION NO: 3

Which option correctly describes the Time Limit setting within a routing plan?

- A. A routing plan will be stopped once its runtime duration reaches the Time Limit.
- B. A recurrent routing plan will no longer run if the current time has exceeded the Time Limit configured for the plan.
- C. No routing plans, assigned to a given bucket, will run if the current time has exceeded the Time Limit.
- D. The Time Limit setting controls whether overtime is allowed for the routing plan.

ANSWER: A**Explanation:**

Reference https://docs.oracle.com/cloud/august2017/fieldservicecs_gs/FARCU/FARCU.pdf

QUESTION NO: 4

Which statement is correct regarding Time Slots in Oracle Field Service Cloud (OFSC)?

- A. A Time Slot is a configured interval Within which an activity is estimated to start and end.
- B. Time Slot is a configured interval within which an activity is estimated to start.
- C. An 'all-day' Time Slot's actual window spans from the beginning of a day's first configured shift through the end of the last shift.
- D. Time Slots are used in OFSC for calculations/estimations pertaining to activity types, routing, capacity categories and resource shifts.

ANSWER: B**QUESTION NO: 5**

Which option must you select when you are associating a preconfigured calendar to a resource that is made up of a combination of shifts and nonworking time?

- A. Add a shift to a resource's calendar.
- B. Add working time to a resource's calendar.
- C. Add a work schedule to a resource's calendar.
- D. Add a shift override to a resource's calendar.

ANSWER: C**Explanation:**

https://docs.oracle.com/cloud/august2016/fieldservicecs_gs/FAADU/Administration-4.htm

QUESTION NO: 6

Which two statements are correct regarding String and Integer property types?

- A. Both property types can contain alphanumeric characters and punctuation.
- B. Both property types can contain Geolocation elements.

- C. Integer property types can be used for check box elements, whereas String property types can be used for phone numbers or email addresses.
- D. Both property types can include regular expressions.

ANSWER: B D

QUESTION NO: 7

A company has a policy in which all of their technicians' working days will begin once they arrive at their first jobs, and end at the office depot after their last jobs.

Resource 'start' locations are set to their home addresses and 'end' locations are set to the office depot address.

What Resource Type settings ensure that routing will support this requirement?

- A. 'Working Time does not include the Travel Time to the first activity' and 'Working Time does not include the Travel Time from the last activity to the Resources End Location1' are selected.
- B. 'Working Time includes the Travel Time to the first activity' and 'Working Time does not include the Travel Time from the last activity to the Resources End Location' are selected.
- C. 'Working Time does not include the Travel Time to the first activity' and 'Working Time includes the Travel Time from the last activity to the Resources End Location' are selected.
- D. 'Working Time includes the Travel Time to the first activity' and 'Working Time includes the Travel Time from the last activity to the Resources End Location' are selected.

ANSWER: B

QUESTION NO: 8

Which three options are valid 'Units of measure' in a Resource Type's['Load Threshold' section, that are used to determine how the icons are displayed in the Dispatch Console based on the resource's current load?

- A. Overtime cost
- B. Number of activities
- C. Travel time cost
- D. Working hours cost
- E. Hours
- F. Time percent

ANSWER: B C E

QUESTION NO: 9

Which two statements are true about registering Applications in OFSC?

- A. A unique Client ID and Client Secret must be entered for each registered Application.
- B. Applications support OAuth2 using tokens either from OFSC or external providers such as Oracle Identity Cloud Service.
- C. If the API Access section is left blank, then by default, the Application has read/write access to all available OFSC APIs.
- D. Applications support restricting access to a white list of certain IP addresses.
- E. Separate Applications must be registered if you will be integrating with both REST and SOAP APIs

ANSWER: B D**Explanation:**

https://docs.oracle.com/cloud/february2017/fieldservicecs_gs/CXFSC/OFSC_Configuring_Authentication_using_Oracle_Field_Service_Cloud_Token_Service.html

QUESTION NO: 10

A customer wants to ensure that their OFSC users' passwords are unique and as secure as possible Which four options are available in OFSC for making passwords unique?

- A. Password must contain upper and lowercase letters.
- B. Password must contain special symbols.
- C. Password must differ from old password.
- D. Password must not contain more than X characters.
- E. Password must not contain personal details.
- F. Password must contain letters.

ANSWER: B C E F**Explanation:**

https://docs.oracle.com/cloud/august2015/servicecs_gs/FAADU/FAADU.pdf