

DUMPS ARENA

ServiceNow Certified Application Specialist - Performance Analytics Exam

ServiceNow CAS-PA

Version Demo

Total Demo Questions: 5

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QUESTION NO: 1

What data update settings can you enable for a single score visualisation to update the score in real-time?

- A. Background refresh interval (minutes)
- B. Show score update time
- C. Real time update
- D. Live refresh date (seconds)

ANSWER: C**Explanation:**

Enabling 'Real time update' from the data update settings updates a single score visualisation in real-time.

'Show score update time' shows the timestamp of when the score was last updated.

'Background refresh interval (minutes)' shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it.

With 'Live refresh rate (seconds)', you can choose the frequency in non-decimal seconds to have a single score reporting widget refresh. If set at '0', the score does not refresh.

Reference: <https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par-for-workspace/concept/single-score.html>

QUESTION NO: 2

What related list in the formula indicator record is used to navigate to the indicators used in the formula or to their indicator sources?

- A. Breakdowns
- B. Contributing Indicators
- C. Indicator Groups
- D. Managed Sources

ANSWER: B**Explanation:**

Formula indicator records now include a 'Contributing indicators' related list.

Use this list to navigate to the indicators used in the formula or their indicator sources.

If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

Reference: https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/task/t_CreateAFormulaIndicator.html

QUESTION NO: 3

How should an admin activate the KPI Signals?

- A. Raise a ServiceNow Support (HI) request
- B. Request from the ServiceNow Store
- C. It is active by default
- D. Activate the sn-kpi-signals plugin

ANSWER: C

Explanation:

You no longer have to activate the KPI Signals (com.snc.pa.kpi_signals) plugin. It is active by default.

If you do not want this feature, request a Now Platform administrator to set the property com.snc.pa.activate_kpi_signals to false. Because this property does not exist by default, the administrator must add it.

If you reactivate KPI Signals, signal detection resumes from the time you originally deactivated the feature, not from the time you reactivated it.

Reference: <https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for-workspace/concept/process-behavior-charts-for-kpis.html>

QUESTION NO: 4

Which of the following can you do when you set a target for an indicator on the Analytics Hub? (Choose three.)

- A. Set the improvement as a percentage.
- B. Set a review date on which to consider updating the target.
- C. Set the threshold as an improvement on the average score.
- D. Set a start date in the future.

ANSWER: A B D

Explanation:

You can set target values for indicators. When you set a target for an indicator on the Analytics Hub, you can now do the following:

- * Set a start date in the future.

* Set a review date on which to consider updating the target.

* Set the target as an improvement on the average score or on the previous target. You can set the improvement as a percentage.

You can have the targets apply only to specific breakdown elements and time series. The target starts to apply at a selected date and continues to apply until you set the next target. However, you can set a review date on which to reconsider the target.

Reference: <https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/pa-targets.html>

QUESTION NO: 5

Which of the following statements are true about creating User Experience filters? (Choose three.)

- A. Only users with the admin role can create User Experience filters.
- B. For filters to work in workspaces, you must configure an event handler to apply the filters.
- C. The filter you create in the Now Experience UI Builder is available in all workspaces.
- D. A single filter can be used across all visualisations in a workspace.

ANSWER: A B D

Explanation:

You can create a single filter for use across all the visualisations in a workspace.

Creating User Experience filters requires admin access.

The filter you create is available in the workspace in which you created it.

For filters to work in workspaces, you must configure an event handler to apply the filters.

Reference: <https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/administer/workspace/task/create-user-exp-filters.html>