

DUMPS ARENA

Microsoft Teams Voice Engineer

Microsoft MS-720

Version Demo

Total Demo Questions: 10

Total Premium Questions: 145

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Topic Break Down

Topic	No. of Questions
Topic 1, New Update	65
Topic 2, Case Study 1	2
Topic 3, Case Study 2	3
Topic 4, Case Study 3	5
Topic 5, Mixed Questions	70
Total	145

QUESTION NO: 1 - (HOTSPOT)

You have a Microsoft Teams Phone employment mat contains a Session Border Controller (SBC named SBC1.contoso.com). Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E-164. You have the following translation rule.



ANSWER:



Explanation:



QUESTION NO: 2

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Device in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

ANSWER: A

QUESTION NO: 3

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

ANSWER: C E

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

QUESTION NO: 4

In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls.

You need to implement a solution to identify problematic sites.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Run the CQD User Feedback (Rate My Call) Report.
- B. Create a building data file.
- C. Upload a file to the Tenant Data Upload page.
- D. Upload a file to the Reporting Labels page.

- E. Create an endpoint data file.
- F. Install the Power BI connector for Call Quality Dashboard (CQD).

ANSWER: B C

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

QUESTION NO: 5

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 36S Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard - Virtual User
- C. Microsoft 36S Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

ANSWER: E

QUESTION NO: 6

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing.

Does this meet the goal?

- A. Yes
- B. No

ANSWER: B**Explanation:**Reference: <https://www.orbid365.be/shared-voicemail-arrives-in-teams/>**QUESTION NO: 7 - (DRAG DROP)****DRAG DROP**

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:**Actions****Answer Area**

From the Microsoft Teams admin center apply a managed tag to the device

Instruct the user to enter the verification code on the device

Enable the web server on the device and sign in by using a browser

From the Microsoft Teams admin center, upload the MAC address of the device

From the Microsoft Teams admin center, remotely sign-in a user to the device

From the Microsoft Teams admin center, generate a verification code

**ANSWER:**

Actions

From the Microsoft Teams admin center apply a managed tag to the device

Enable the web server on the device and sign in by using a browser

Answer Area

From the Microsoft Teams admin center, upload the MAC address of the device

From the Microsoft Teams admin center, generate a verification code

Instruct the user to enter the verification code on the device

From the Microsoft Teams admin center, remotely sign-in a user to the device

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

QUESTION NO: 8 - (HOTSPOT)**HOTSPOT**

You have a Microsoft Teams Phone deployment.

You have a dial plan that contains the following normalization rule:

- Pattern: `^8?(\d{7})$` ▪ Translation: `+1330$1`

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

5551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

85551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

ANSWER:

Answer Area

5551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

85551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

QUESTION NO: 9

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification.

What should you use?

- A. a calling policy
- B. call delegation
- C. group call pickup
- D. call parte and retrieve

E. call forwarding

ANSWER: A

QUESTION NO: 10

You have a Microsoft Teams deployment and an existing telephony solution that provides PSTN capability to on-premises third-party PBX systems in two separate locations.

You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing telephony carrier services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. calling policies
- B. tenant dial plans
- C. PSTN usages
- D. highly available Session Border Controller (SBC)
- E. voice routing policies

ANSWER: C D E

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>