

# DUMPS ARENA

## Troubleshooting Microsoft Teams

Microsoft MS-740

Version Demo

Total Demo Questions: 10

Total Premium Questions: 113

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## Topic Break Down

Topic	No. of Questions
Topic 1, New Update	46
Topic 2, Case Study 1	2
Topic 3, Case Study 2	4
Topic 4, Case Study 3	4
Topic 5, Mixed Questions	57
<b>Total</b>	<b>113</b>

**QUESTION NO: 1**

A user works with two Microsoft 365 accounts on a domain-joined device. The user's device automatically signs in to Microsoft Teams by using a domain-joined account each time the user restarts their device.

The user must manually sign out from Teams and then enter credentials for the second account when they want to use the second account. Microsoft Teams must launch without the user signing in to an account.

You need to recommend a solution for the user.

What should you recommend?

- A.** Create the following registry key: (UPN)  
ComputeAHKEY\_CURRENT\_USER\Software\Microsoft\Office\16.0\Common\Identity EnableADAL(REG.DWORD) 0xOXXKXK)001 (0).
- B.** Create the following registry key: (UPN) Computer\HKEY.CURRENT\_USER\Software\Microsoft\Office\Teams SkipUpnPrefill(REG\_DWORD) 0xCXXXWOO! (1).
- C.** Rename the following foWer and restart the machine:  
C:\users\Sdir\AppData\Local\Packages\MicrosoftAAD.BrokerPlugin\_cw5n1h2txyewy C)
- D.** Configure Teams to use the Microsoft Authenticator app for authenticating users.

**ANSWER: B****QUESTION NO: 2**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A prepay company has a Microsoft 365 subscription.

The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.

Solution: Add an emergency address and then modify the outbound calling settings for each user.

Does the solution meet the goal?

- A.** Yes
- B.** No

**ANSWER: A**

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user>

**QUESTION NO: 3**

A company plans to review access to Microsoft Teams by guest users.

A team owner reports that guest users from an old project have not received an access review this month. The guest users are still active in the team,

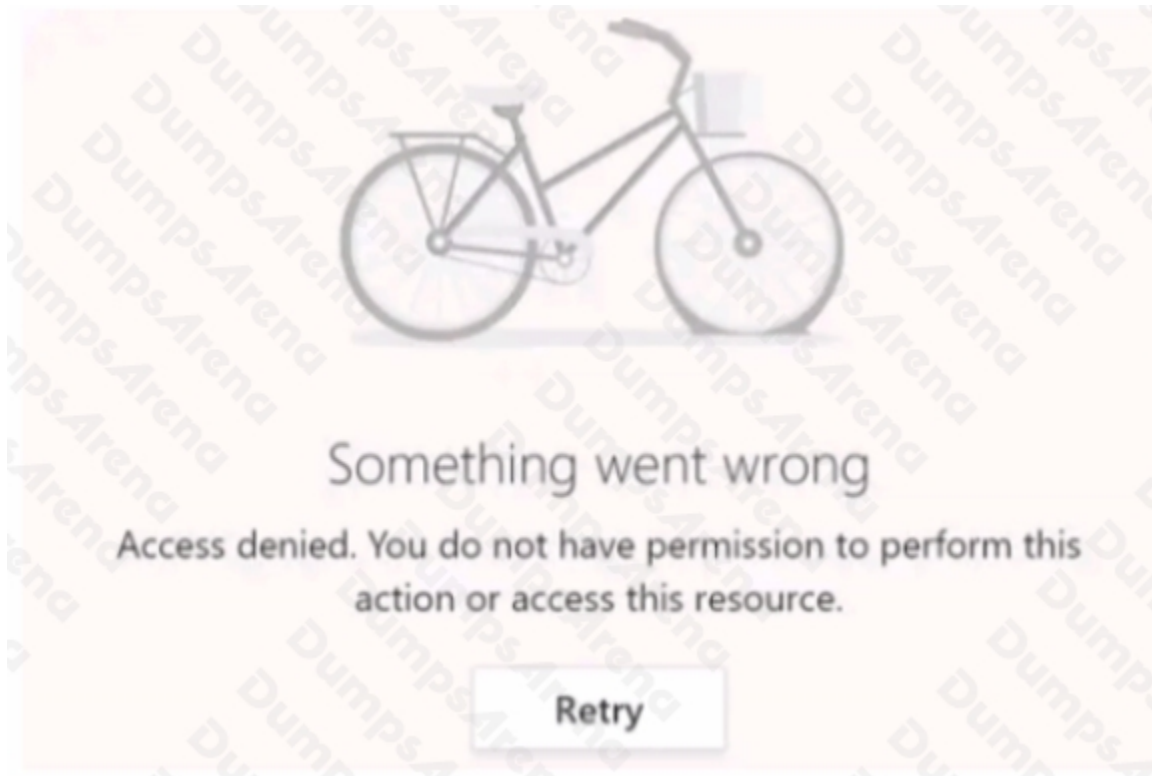
You need to troubleshoot the issue.

What should you do?

- A.** Launch the Azure Active Directory (Azure AD) admin center. Navigate to the Identity Governance section of the Azure AD blade.
- B.** Launch the Microsoft 365 admin center. Navigate to the Guest access section of the Users blade.
- C.** Launch the Teams admin center. Navigate to the Guest access section of the Users blade.
- D.** Launch the Azure AD admin center. Navigate to the External Identities section of the Azure AD blade.

**ANSWER: C****QUESTION NO: 4**

You support a Microsoft Teams environment for a company. A member of a private channel reports that when they try to view files in the Files tab, the following message displays:



You need to recommend a solution to resolve the issue.

Which two recommendations can the member perform to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Remove and re-add the member to the channel.
- B. Set access permissions for the document library.
- C. Create a SharePoint address for the user.
- D. Unassign and re-assign the user SharePoint license.

**ANSWER: A C**

#### QUESTION NO: 5

You need to resolve the partner company communication issue.

Which two PowerShell commands should you run? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. `Get-CsExternalAccessPolicy | Set-CsExternalAccessPolicy -EnableFederationAccess $True`
- B. `Set-CsTenantFederationConfiguration -allowedDomains`

- C. Set-CsAccessEdgeConfiguration -AllowFederatedUsers
- D. New-CsAllowedDomain -identity
- E. Get-CsOnlineUser | Set-CsExternalAccessPolicy -EnableFederationAccess \$True

**ANSWER: A C**

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/powershell/module/skype/set-csexternalaccesspolicy?view=skype-ps>  
<https://docs.microsoft.com/en-us/powershell/module/skype/new-csalloweddomain?view=skype-ps>

**QUESTION NO: 6**

You manage a company's Microsoft Teams environment.

Members of a team cannot send emails to a channel's email address.

You need to determine the cause of the issue.

What are two possible causes? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. The email has more than 10 file attachments.
- B. The channel's associated SharePoint folder was renamed.
- C. The channel email address is part of a distribution list.
- D. Email integration is not enabled.
- E. The email contains more than 25 inline images.

**ANSWER: B C**

**Explanation:**

Reference: <https://support.microsoft.com/en-us/office/send-an-email-to-a-channel-in-teams-d91db004-d9d7-4a47-82e6-fb1b16dfd51e>

**QUESTION NO: 7 - (DRAG DROP)**

DRAG DROP

A company uses Microsoft Teams.

You need to configure email channel settings for the company.

Where should you perform each task? To answer, drag the appropriate locations to the correct requirement. Each location may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

### Select and Place:

Locations	Answer Area	Task	Location
Team admin center		Enable channel emails for members only.	Location
Channel settings		Whitelist specific domains for all teams.	Location
Microsoft 365 admin center		Enable channel emails for all teams	Location

### ANSWER:

Locations	Answer Area	Task	Location
Team admin center		Enable channel emails for members only.	Channel settings
Channel settings		Whitelist specific domains for all teams.	Team admin center
Microsoft 365 admin center		Enable channel emails for all teams	Team admin center

### Explanation:

Reference: <https://support.microsoft.com/en-gb/office/manage-who-can-send-email-to-a-channel-in-teams-4f1a1224-e71b-45de-8f68-8e08f7874fa9> <https://docs.microsoft.com/en-us/microsoftteams/enable-features-office-365>

### QUESTION NO: 8 - (HOTSPOT)

A company uses Microsoft Teams.

A user reports that they are unable to start recording a meeting.

You need to investigate the issue by reviewing the appropriate information.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Question	Response
Where should you obtain the logs?	<ul style="list-style-type: none"><li>From the meeting organizer and the user</li><li>From the meeting organizer only</li><li>From the user only</li><li>From the meeting organizer and the user</li></ul>
Which PowerShell cmdlet should you run?	<ul style="list-style-type: none"><li>Get-CsTeamsMeetingPolicy -identity &lt;UPN of the user experiencing the issue&gt;</li><li>Get-CsTeamsMeetingPolicy   fl</li><li>Get-CsTeamsMeetingPolicy -identity global</li><li>Get-CsTeamsMeetingPolicy -identity &lt;UPN of the user experiencing the issue&gt;</li></ul>

**ANSWER:**

**Answer Area**

Question	Response
Where should you obtain the logs?	<ul style="list-style-type: none"><li>From the meeting organizer and the user</li><li>From the meeting organizer only</li><li>From the user only</li><li>From the meeting organizer and the user</li></ul>
Which PowerShell cmdlet should you run?	<ul style="list-style-type: none"><li>Get-CsTeamsMeetingPolicy -identity &lt;UPN of the user experiencing the issue&gt;</li><li>Get-CsTeamsMeetingPolicy   fl</li><li>Get-CsTeamsMeetingPolicy -identity global</li><li>Get-CsTeamsMeetingPolicy -identity &lt;UPN of the user experiencing the issue&gt;</li></ul>

**Explanation:**

**Answer Area**

Question	Response
Where should you obtain the logs?	From the meeting organizer and the user
Which PowerShell cmdlet should you run?	Get-CsTeamsMeetingPolicy -identity <UPN of the user experiencing the issue>

**QUESTION NO: 9 - (DRAG DROP)**

DRAG DROP

A company wants to use the Microsoft Call Quality Dashboard (CQD) to monitor and investigate calls.

You need to provide guidance on how to use the CQD.

Which action can you perform by using the CQD? To answer, drag the appropriate responses to the statements. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**Select and Place:**

Responses	Answer Area	Statement	Response
<input type="text" value="Yes"/>		Identify the root cause of a specific issue	<input type="text" value="Response"/>
<input type="text" value="No"/>		Review data streams from phone systems.	<input type="text" value="Response"/>
		Review usage information and trends	<input type="text" value="Response"/>

ANSWER:

Responses	Answer Area	Statement	Response
<input type="text" value="Yes"/>		Identify the root cause of a specific issue	<input type="text" value="No"/>
<input type="text" value="No"/>		Review data streams from phone systems.	<input type="text" value="No"/>
		Review usage information and trends	<input type="text" value="Yes"/>

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/quality-of-experience-review-guide>

**QUESTION NO: 10 - (HOTSPOT)**

A company uses Microsoft Teams.

The company defines the following normalization rule:

Rank	Name	Description	Pattern	Translation
1	Normalization rule		^0\d(7)\$	+142551

Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic. NOTE: Each correct selection is worth one point.

Answer Area

Which values match the normalization rule?

- only eight-digit numbers that start with 0 (zero)
- only seven-digit numbers that start with 0 (zero)
- all seven-digit numbers
- only eight-digit numbers that start with 0 (zero)
- all 8-digit numbers

The company reports that the normalization rule must match seven-digit phone numbers. Which pattern should you use for the normalization rule?

- ^0\d(7)\$
- ^0\d(7)\$
- ^\d(7)\$
- ^1\d(7)\$
- ^1\d(7)\$

ANSWER:

Answer Area

Which values match the normalization rule?

- only eight-digit numbers that start with 0 (zero)
- only seven-digit numbers that start with 0 (zero)
- all seven-digit numbers
- only eight-digit numbers that start with 0 (zero)
- all 8-digit numbers

The company reports that the normalization rule must match seven-digit phone numbers. Which pattern should you use for the normalization rule?

- ^0\d(7)\$
- ^0\d(7)\$
- ^\d(7)\$
- ^1\d(7)\$
- ^1\d(7)\$

Explanation:

Answer Area

Which values match the normalization rule?

only eight-digit numbers that start with 0 (zero)

The company reports that the normalization rule must match seven-digit phone numbers.

Which pattern should you use for the normalization rule?

`^0\d(7)$`