DUMPSARENA

IBM Case Foundation V5.2, Specialist

IBM C2070-982

Version Demo

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QUESTION NO: 1

What is the Case Manager Builder?

A. A tool that deploys solutions into a production environment

B. A tool for case workers to complete their work for each case

C. A tool to configure the Case Manager Client

D. A tool for business analysts to design a solution and the artifacts that makes up cases in that solution

ANSWER: D

QUESTION NO: 2

A specialist has deployed and configured a Content Platform Engine application.

How would the configured workflow system be checked?

A. Check the P8 System Health Page

B. Check the Content Platform Engine process service ping page

C. Check the Content Platform Engine content service ping page

D. Check the status of the workflow system in the Administration Console for Content Platform Engine

ANSWER: B

QUESTION NO: 3

In the Case Manager Client profile, there are "Registering the client to IBM Mashup Center server" and "Registering the IBM Mashup Center server" tasks. Select two answers for when you need to run the "Registering the IBM Mashup Center server" task? (Choose two)

A. After redeploying Case Builder

B. After running the Deploy Solution

C. After redeploying Case Manager API

D. After running the Create Connection Definition task in the Deployment profile

E. After running Configure Development Environment task in the Case Manager Case Builder profile

ANSWER: D E

QUESTION NO: 4

Select two log files that should be collected when you experience a problem with the Case Manager Administration Client? (Choose two)

A. Collect /acm_configmgr_workspace/.metadata/.log

B. Collect /acm_configmgr_workspace/.metadata/acm.log

C. Collect /acm_configmgr_workspace/.metadata/cmac.txt

D. Collect /acm_configmgr_workspace/.metadata/cmac.log

E. Collect SystemOut.log file and the install_path/CaseManagement/configure/tmp directory, where install_path is the location where the Case Manager software is installed

ANSWER: A E

QUESTION NO: 5

In Case Builder, how do you allow a case worker to be able to create a new task to handle an unexpected situation in the Case Client?

A. You need to create an optional task in Case Builder and define how the Task will start.

B. You need to create a required task in the Case Builder and define its precondition to specify it is to be ad-hoc.

C. You do not need to do anything specifically because IBM Case Manager handles ad-hoc Case Tasks as part of the base product.

D. You need to create an optional task in Case Builder and a new corresponding page to be used for steps in an ad-hoc task process.

ANSWER: A

QUESTION NO: 6

Why does Case Builder show Case Tasks as non interconnected boxes? (Choose two)

A. Tasks are designed to be tools for the case worker

B. Case Builder is not used to model the execution order amongst all tasks

C. They may be initially disconnected but are eventually connected in the Step Editor

D. Connectivity is not needed because all the tasks start automatically when the case is first created

E. Tasks have a small adornment to the left of the box that indicates the order or execution that takes place after the case has reached the Ready state

ANSWER: A B

QUESTION NO: 7

How does IBM Case Manager provide a framework for handling business exceptions?

A. When designing a Task, you must use the P8 Process Designer to define any exception handling by customizing the malfunction submap of the process definition

B. Well defined process are expressed by process fragments defined for tasks within the case, and IBM Case Manager is used to define the set of tools used by case workers to manage exceptions

C. The structured part of the business process must be implemented using a BPM tool such as IBM BPM which will call IBM Case Manager services to provide case management capabilities for exception handling

D. When a process fragment requires exception handling by case workers, the Task raises an event that must be specified as a pre-condition into another task that will provide an explicit exception handling implementation

ANSWER: B

QUESTION NO: 8

Which tool is used to copy the solution package from development environment to the production environment?

A. Case Manager Builder

B. FileNet Enterprise Manager

C. FileNet Deployment Manager

D. Case Manager Administration Client

ANSWER: C

QUESTION NO: 9

When selecting Manage Roles for a solution, on which two pages is this operation available? (Choose two)

A. Work page

B. Add Task page

C. Add Case page

D. Work Detail page

E. Cases Detail page

ANSWER: A E

QUESTION NO: 10

A case is an instance of a case type. Users can create cases by performing which two of the following? (Choose two.)

A. By setting a pre-condition

B. Creating a task defined for a case type

C. Creating a folder of subclass CmAcmDeployedCaseType.

D. Creating a document of the initiating document type for a case

E. Manually creating a folder anywhere in the Content Engine target object store

ANSWER: C D