

DUMPS ARENA

Slack Certified Admin Exam

Slack Slack-Certified-Admin

Version Demo

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QUESTION NO: 1

Cristina is evaluating a Slack app's security and notices that it has the following scopes present: channels:write and chat:write:user.

Based on those scopes, which TWO actions can the app perform in Slack? (Choose two.)

- A. Modify public channels
- B. Upload files
- C. Send messages as a member
- D. Access group direct messages

ANSWER: A C**QUESTION NO: 2**

What are the main benefits of Workflow Builder? (Choose all that apply.)

- A. It supports integration with various third-party apps for easy data transfer between services.
- B. Non-developers can easily automate business processes.
- C. Templates are available for download.
- D. Developers and engineers can easily automate efficiencies in their development.

ANSWER: C D**Explanation:**

Reference: <https://slack.com/intl/en-pk/blog/productivity/automate-tasks-in-slack-with-workflow-builder>

QUESTION NO: 3

The Slack implementation team at Large Inc is confirming all of the settings on their new Enterprise Grid organization and wants to make sure that they have appropriately involved the Security team in any critical security decisions.

Which TWO of the following settings are most critical to discuss with their Security team? (Choose two.)

- A. Whether to enable admin-approved apps
- B. Who is allowed to add custom emoji

- C. Who can create and archive channels
- D. Who can invite new members

ANSWER: C D

QUESTION NO: 4

Which of the following statements describes the effect of configuring mandatory Two Factor authentication (2FA) in Slack?

- A. Members must have a sophisticated and complex password that is updated regularly.
- B. Members must use a biometric reader to authenticate with Slack.
- C. Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
- D. Members must submit a verification code along with their password each time they sign in.

ANSWER: D

Explanation:

Reference: <https://slack.com/intl/en-pk/help/articles/212221668-Mandatory-workspace-two-factor-authentication->

QUESTION NO: 5

Amy is an Org Owner on an Enterprise Grid plan.

A workspace Admin informs Amy that a confidential file has been uploaded to a public channel by mistake.

Amy needs to remove the file and determine who has downloaded it.

What should Amy do to accomplish this goal?

- A. Using an integrated Data Loss Prevention (DLP) solution, delete the file, and then review the Audit Logs API to see who downloaded the file.
- B. Using MDM, disable file downloads and then use session management to see who was logged in and downloaded the file.
- C. Using a third-party eDiscovery app, delete the file and use data exports to determine who downloaded the file.
- D. Using Slack Enterprise Key Management (EKM), revoke key access for the file, and review the EKM logs to see who downloaded the file.

ANSWER: D

QUESTION NO: 6

Andrew is a Workspace Owner and head of HR for a government agency in Munich, Germany. As the head of HR, he manages all aspects of human resources in order to create an engaged workforce and resilient organization.

The HR teams use a variety of technologies, and leadership is implementing a new integrated tool to improve collaboration and productivity. While the tool has many benefits, the adoption rate has been slow due to a lack of internal awareness.

Andrew wants to convince leadership that he needs internal Slack advocates who can lead and support co-workers through the transition. He has a few people in mind who he would nominate as Champions.

Which options appropriately describe Champions? (Choose all that apply.)

- A. They are Slack Administrators, so they have the correct permissions to help the company manage change.
- B. They actively communicate and promote transparency to reinforce the purpose and value of the tool.
- C. They model best practices, and they can rally the team toward common goals.
- D. They identify and implement key use cases for the tool and modify them over time to improve the team's workflows.

ANSWER: D**QUESTION NO: 7**

Oleg is a Workspace Owner, and his company is on the Plus plan.

Oleg's company requires all messages to be saved for the history of the workspace. He has already ensured that only Owners and Admins can delete messages.

Which additional settings should be selected to maintain the message history of the workspace?

- A. Message Retention & Deletion set to "Keep all messages but don't track revisions" for public channels, private channels, DMs, and allowing overrides
- B. Message Retention & Deletion set to "Keep everything" for public channels, private channels, DMs, and allowing overrides
- C. Message Retention & Deletion set to "Keep everything" for public channels, private channels, DMs, and not allowing overrides
- D. Message Retention & Deletion set to "Keep all messages but don't track revisions" for public channels, private channels, DMs, and not allowing overrides

ANSWER: B**Explanation:**

Reference: <https://slack.com/intl/en-pk/help/articles/203457187-Customize-message-and-file-retention#message-retention>

QUESTION NO: 8

The Customer Support team for Large Inc is now using Slack to access the tools and information they need to help customers quickly.

As an Admin, what should you do to set them up for success? (Choose all that apply.)

- A. Allow everyone on the Customer Support team to approve and install the apps they need.
- B. Approve and install apps to integrate their support tools with Slack.
- C. Streamline an incident management workflow.
- D. Organize and name channels in a way that makes information, procedures, and policies easier for people to find.

ANSWER: C D**QUESTION NO: 9**

The marketing team at ACME Ltd has 10 team members, and has a public channel called #marketing-discussion. The team collaborates and shares ideas on this channel. Now, other teams have joined, so the total channel membership is 50.

The marketing director has the following needs:

- There is an urgent marketing idea that must be prioritized in tomorrow morning's planning meeting.
- The 10 team members are the only ones attending the planning meeting.
- The 10 team members need to be notified before the meeting.

Of note, the marketing director sends urgent re-prioritization messages weekly.

How should the marketing director reach the marketing team?

- A. Send a separate direct message to each of the 10 team members notifying them of the change.
- B. Create an @marketing-team user group and use the @marketing-team user group in #marketing-discussion to communicate the change in priority to the team that needs to be informed for tomorrow's team meeting.
- C. Post a message to #marketing-discussion, without notifying anyone.
- D. Use @here and @channel to notify the entire channel of the change.

ANSWER: B**QUESTION NO: 10**

The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.

Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

- A.** Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.
- B.** Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.
- C.** Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.
- D.** Survey the Sales team to understand what currently makes their job difficult and determine which apps/integrations and workflows to prioritize.

ANSWER: C D