

DUMPS ARENA

Certified Team Leader (CTL)

GAQM CTL-001

Version Demo

Total Demo Questions: 6

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QUESTION NO: 1

All teams have:

- A. Specific meeting times
- B. One leader for everyone
- C. Ground rules that are agreed on beforehand
- D. Outing Schedule

ANSWER: C

QUESTION NO: 2

True or False: It's always a good idea to be an optimist.

- A. True
- B. False

ANSWER: B

QUESTION NO: 3

Which of the following is not a tool for better listening?

- A. Verbal cues (such as leaning forward or nodding)
- B. Making eye contact appropriately
- C. Helping the other person complete their idea
- D. Asking questions to clarify your understanding

ANSWER: C

QUESTION NO: 4

What does the O stand for in the TORI model of team building?

- A. Options
- B. Organization

- C. Openness
- D. Opportunity

ANSWER: C

QUESTION NO: 5

When setting goals, it is motivating to use action verbs like... (Choose two.)

- A. Transform, demonstrate, choose
- B. Familiarize, understand, know
- C. Describe, build, write
- D. Build, Initiate, Execute

ANSWER: A C

QUESTION NO: 6

True or False: Phrases like "uh-huh," "OK," yes," or "Go on" are invitations for someone else keep talking.

- A. True
- B. False

ANSWER: A