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Certified Lean Six Sigma Green Belt (CLSSGB)

GAQM CLSSGB

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QUESTION NO: 1

The reason(s) for not marking the customer Specification Limits (SL) on a Control Chart is which of these? (Note: There are 4 correct answers).

- A. Process control teams should not control a process based on SLs
- B. Displaying the SLs on a Control Chart sends a wrong signal toward process control
- C. Marking the SLs on a Control Chart is against the principle of charting
- D. By marking the SLs, one can confuse the operator as to what limits are critical
- E. By using mere Control Limits the process only needs to be in Statistical Control

ANSWER: A B D E**QUESTION NO: 2**

Skewed, or Mixed, Distributions occur when data comes from several sources that are supposed to be the same yet are not.

- A. True
- B. False

ANSWER: A**QUESTION NO: 3**

Which of these statements describe an undesirable situation when implementing SPC? (Note: There are 2 correct answers).

- A. The lower Control Limit for the R chart is equal to zero
- B. The Control Limits are wider than the customer specification limits
- C. A process is in Statistical Control before implementation of SPC
- D. Attempt to use SPC for tracking transaction times at a warehouse
- E. Indication of the specification limits on the Control Chart

ANSWER: B E**QUESTION NO: 4**

A Belt gathered the following defect data for a shoe production line and wanted to assemble it into a Pareto Chart. The correct order from left to right in the chart would be:

Data:

Cutting 38

Forming 17

Stitching 56

Sealing 42

- A. Forming, Sealing, Cutting, Stitching
- B. Sealing, Stitching, Forming, Cutting
- C. Stitching, Sealing, Cutting, Forming
- D. Forming, Cutting, Sealing, Stitching

ANSWER: C

QUESTION NO: 5

Process Capability is a function of which of these?

- A. Customer requirements
- B. Process performance
- C. Output over time
- D. All of these answers are correct

ANSWER: D

QUESTION NO: 6

Non-parametric testing is done when which of these are applicable? (Note: There are 3 correct answers).

- A. When the traditional t tests don't produce the results we need
- B. A Hypothesis Test for the Median of the population is in question
- C. It does not require data to come from Normally Distributed populations
- D. They look at the Median rather than the Mean of populations
- E. When there are no parameters to measure in the process

ANSWER: B C D

QUESTION NO: 7

Significant variation in process performance is a consequence of several causes that can be classified using terminologies shown here. (Note: There are 2 correct answers).

- A. Common
- B. Random
- C. Uneducated
- D. Special
- E. Vital

ANSWER: A D

QUESTION NO: 8

Measurement error is defined as the effect of all sources of measurement variability that caused an observed or measured value to deviate from the _____.

- A. Standard Deviation
- B. Mean
- C. Median
- D. True value

ANSWER: D

QUESTION NO: 9

Significant variation in process performance is a consequence of several causes that can be classified using which of the terminologies shown. (Note: There are 2 correct answers).

- A. Common
- B. Random
- C. Uneducated
- D. Special
- E. Vital

ANSWER: A D

QUESTION NO: 10

The use of Kanbans work best with pull systems for determining the timing of which products or services are produced.

- A.** True
- B.** False

ANSWER: A