

DUMPS ARENA

Business Process Manager (BPM)

GAQM BPM-001

Version Demo

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QUESTION NO: 1

The “D” in the DMAIC model stands for “Decide.”

- A. True
- B. False

ANSWER: B

QUESTION NO: 2

What is the primary purpose of the usage of process models?

- A. Standardization of business processes
- B. Preparation of training material for the launch of the processes
- C. Analysis, documentation and design of business processes
- D. A system for measurement of process cycle times

ANSWER: C

QUESTION NO: 3

Which philosophy was primarily developed by Toyota manufacturing experts?

- A. Lean
- B. Business Process Improvement
- C. Six Sigma
- D. Service Management

ANSWER: A

QUESTION NO: 4

Collect Data stage is all about getting the information you need to make the argument for a new process. This information can be acquired through a variety of methods, such as: (Choose two.)

- A. Focus groups
- B. Group meetings
- C. Interviews
- D. Blogs

ANSWER: A C

QUESTION NO: 5

Workflow engines require a significant amount of _____ and _____ to get underway?

- A. time
- B. resources
- C. money
- D. variance

ANSWER: A B

QUESTION NO: 6

The Six Sigma approach focuses on? (Choose two.)

- A. Measurable, quantifiable, stable results
- B. Reducing variation in processes and products
- C. Bring transparency in business ethics
- D. Waste reduction in production system

ANSWER: A B

QUESTION NO: 7

A _____ is a performance measurement technique that focuses on joining an organization's strategies to specific measures.

- A. Balanced Scorecard
- B. Process Analysis Tool

C. Dashboard

D. Functional Measurement

ANSWER: A

QUESTION NO: 8

_____ and _____ are the two pillars of the Toyota Production System.

A. Just-In-Time

B. Just-In-Merit

C. Kaizen

D. Jidoka

ANSWER: A D

QUESTION NO: 9

Once you have your process established, there is no need to monitor how the process is performing.

A. True

B. False

ANSWER: B

QUESTION NO: 10

Which two of the following are the Six Steps of Business Process Improvement? (Choose two.)

A. Know the Customer

B. Know the Standards

C. Know the Business

D. Access the Process

ANSWER: A D