

# DUMPS ARENA

## Certified Implementation Specialist - Software Asset Management Professional Exam

ServiceNow CIS-SAM

Version Demo

Total Demo Questions: 10

Total Premium Questions: 164

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## Topic Break Down

<b>Topic</b>	<b>No. of Questions</b>
<b>Topic 1, New Update</b>	<b>50</b>
<b>Topic 2, Software Asset Core Overview &amp; Fundamentals</b>	<b>24</b>
<b>Topic 3, Data Integrity – Attributes and Sources for the Data</b>	<b>27</b>
<b>Topic 4, Practical Management of Software Compliance</b>	<b>37</b>
<b>Topic 5, Operational Integration of Software Processes</b>	<b>14</b>
<b>Topic 6, Extending SAM</b>	<b>12</b>
<b>Total</b>	<b>164</b>

**QUESTION NO: 1**

In addition to creating a new purchase order for software licenses, additional remediation options are available in Software Model results to: (Choose two.)

- A. Remove Unallocated Installs
- B. Remove Duplicate Allocations
- C. Remove Unlicensed Installs
- D. Remove Blacklisted Installs

**ANSWER: B C****Explanation:**

Reference: [https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c\\_SAMReconciliation.html#d19217e223](https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html#d19217e223)

**QUESTION NO: 2**

Within Software Asset Management there are many key terms to understand, what is the best definition for Software Allocation?

- A. One or more use rights assigned to a specific device or user.
- B. Something acquired with use rights.
- C. The process of normalizing a discovered software installation to standardized values.
- D. Finding and recognizing software or a software feature on a device.

**ANSWER: C****QUESTION NO: 3**

You have a contract that is getting ready to expire. What options do you have for handling this contract and remaining compliant? (Choose three.)

- A. Reject
- B. Extend
- C. Cancel

- D. Activate
- E. Delete
- F. Renew

**ANSWER: A C D**

#### QUESTION NO: 4

License metrics can be defined for which of the following? (Choose four.)

- A. Publishers
- B. Users
- C. Cores
- D. Devices
- E. Metric Types
- F. Operating Systems
- G. Processors

**ANSWER: C D F G**

#### Explanation:

Reference: [https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/c\\_SAMLlicenseMetrics.html](https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/c_SAMLlicenseMetrics.html)

#### QUESTION NO: 5

What list can include manual creation, remediation options, and reclamation rules?

- A. Software Models Results
- B. Blacklisted Installations
- C. Removal Candidates
- D. Software Usage

**ANSWER: A**

#### Explanation:

Reference: [https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t\\_ViewSWModelResults.html](https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html)

**QUESTION NO: 6**

What type of publisher lifecycle information does the Software Lifecycle report prioritize?

- A. Information provided in the demo data
- B. Information entered by the user
- C. Information entered by the publisher
- D. Information provided by the software library
- E. Information provided by the publisher pack

**ANSWER: C**

**QUESTION NO: 7**

Which of the following features enables organizations to easily upgrade a standard version of their software to an enterprise version?

- A. Software Entitlement
- B. Software Edition
- C. Software Assurance
- D. Software Allocation

**ANSWER: D**

**QUESTION NO: 8 - (HOTSPOT)**

HOTSPOT

Match the best practice method for the amount of data:

**Hot Area:**

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

ANSWER:

Large amount of data

	▼
Import data	
Manual	
Discovery	

Medium amount of data

	▼
Import data	
Manual	
Discovery	

Small amount of data

	▼
Import data	
Manual	
Discovery	

Explanation:

#### QUESTION NO: 9

Which of the following are true of plugins? (Choose two.)

- A. Plugins can be disabled or deactivated when no longer in use.
- B. Plugins can be activated by default in the base ServiceNow system.
- C. When a plugin is active you cannot hide its functionality.
- D. Plugins are stand-alone and do not depend on other plugins being activated.
- E. Plugins are software components that provide specific features and functionalities.

**ANSWER: B E**

Explanation:

Reference: [https://docs.servicenow.com/bundle/paris-platform-administration/page/administer/plugins/concept/c\\_ServiceNowPlugins.html](https://docs.servicenow.com/bundle/paris-platform-administration/page/administer/plugins/concept/c_ServiceNowPlugins.html)

**QUESTION NO: 10**

Which ServiceNow plugin is used by Software Asset Management (SAM) Professional and configured during SAM Professional setup?

- A. Vendor Procurement
- B. Asset Cost Management
- C. Normalization Data Services
- D. Asset Management
- E. ITSM Software Asset Management

**ANSWER: C**