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BCS Foundation Certificate in Business Analysis

BCS FBA15

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Topic Break Down

Topic	No. of Questions
Topic 1, Volume A	39
Topic 2, Volume B	40
Topic 3, Volume C	40
Topic 4, Volume D	41
Total	160

QUESTION NO: 1

A company provides a help desk facility to support users of their computer software. How would the provision of this facility be classified on their value chain?

- A. As an Inbound Logistics activity,
- B. As a Sales and Marketing activity.
- C. As a Technology Development activity.
- D. As a Service activity.

ANSWER: D

QUESTION NO: 2

Which of the following statements is TRUE?

- A. The IRR of every project is based on it achieving a Net Present Value of zero.
- B. It is preferable for the calculated IRR of a project to be below bank interest rates,
- C. Discounted cash flows do not usually take into account the time value of money.
- D. When comparing two projects, the one with the lower NPV should be preferred.

ANSWER: A

QUESTION NO: 3

What is the model of a current business process often called?

- A. The AS-IS model.
- B. The AS-IF model.
- C. The n-IS model.
- D. The IS-IT model.

ANSWER: A

QUESTION NO: 4

A stakeholder has been classified as 'some' on both the power/influence and interest axes of a power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Keep on side.
- B. Keep watching.
- C. Keep informed.
- D. Keep satisfied.

ANSWER: A

QUESTION NO: 5

The following is a list of statements concerning investigation techniques.

- a. Questionnaires are an effective way of developing rapport with the business users.
- b. Workshops are an effective way of obtaining user buy-in and acceptance.
- c. Protocol analysis involves following a user for a period to find out what they do.
- d. Scenarios can be used as an effective basis for the development of prototypes.

Which of the following is correct?

- A. Statements a and c are incorrect, statements b and d are correct.
- B. Statements a and d are incorrect, statements b and c are correct
- C. Statements b and c are incorrect, statements a and d are correct.
- D. Statements c and d are incorrect, statements a and b are correct.

ANSWER: A

QUESTION NO: 6

Linking a piece of delivered software functionality with a requirement is known as which of the following?

- A. Requirements validation.
- B. Requirements verification.
- C. Requirements testing.
- D. Requirements traceability.

ANSWER: D

QUESTION NO: 7

The V model is an example of which of the following?

- A. A business analysis process model.
- B. A systems development lifecycle.
- C. A concerns-based adoption model.
- D. A soft systems methodology.

ANSWER: B

QUESTION NO: 8

A system holds information about an employee; Mike Berry. Which of the following is Mike Berry an example of?

- A. An attribute.
- B. An object.
- C. A class.
- D. An operation.

ANSWER: B

QUESTION NO: 9

Which of the following BEST describes an ethnographic study?

- A. A study which uses prototype graphical screens to demonstrate a user requirement.
- B. A study of users in their workplace undertaking representative simulated scenarios.
- C. A study where the analyst spends an extended period of time in the target environment.
- D. A study which ensures that the needs of a wide range of ethnic groups are considered.

ANSWER: C

QUESTION NO: 10

Which of the following would BEST be managed with the "keep satisfied" stakeholder management strategy?

- A. Those with high power/influence and no interest in the project.
- B. Those with high power/influence and some interest in the project.
- C. Those with some power/influence and high interest in the project.
- D. Those with some power/influence and some interest in the project.

ANSWER: B