

DUMPS ARENA

Microsoft Operations Framework Foundation (EX0-102)

Exin MOFF

Version Demo

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QUESTION NO: 1

What is a goal of Financial management?

- A. Aligning IT strategy to organizational goals and objectives
- B. Contributing to business cases for changes to IT services based on a sound understanding of the revenue gained
- C. Ensure that the work required to successfully operate IT services has been identified and described
- D. Prepare a risk assessment

ANSWER: B**QUESTION NO: 2**

What is bottom-up scheduling?

- A. Team members representing each role generate time estimates and schedules for deliverables. Each team schedule is integrated into a master project schedule.
- B. The program manager estimates the time required for each team member to complete his or her tasks, and then validates those estimates with the team members.
- C. The program manager builds a master project schedule based on industry standards for each task.
- D. The solution manager estimates the time required for each team member to complete his or her tasks, and then validates those estimates with the team members.

ANSWER: A**QUESTION NO: 3**

What is the primary goal of the Operate phase?

- A. ensure that deployed services are operated, monitored and supported all the time
- B. ensure high availability of services
- C. ensure that deployed services are operated, monitored and supported within agreed SLA targets
- D. ensure that IT services are restored as quickly as possible

ANSWER: C

QUESTION NO: 4

What does the focus of the Governance, Risk and Compliance SMF in the Plan Phase not include?

- A. General regulatory environment
- B. High-level risks
- C. Investment determination
- D. Internal controls defined

ANSWER: D

QUESTION NO: 5

What does the focus of the Team SMF in the Plan Phase include?

- A. Change evaluated across dimensions
- B. General regulatory environment
- C. Principles for effective strategic thinking
- D. Principles for organizing operations work

ANSWER: C

QUESTION NO: 6

To create an environment where changes can be made with the least amount of risk and impact to the organization this is the goal of which SMF?

- A. Business/IT Alignment SMF
- B. Change and Configuration SMF
- C. Policy SMF
- D. Stabilize SMF

ANSWER: B

QUESTION NO: 7

Which is a goal of MOF?

- A. ensure that business oversight governs IT service lifecycle activity to promote business/IT alignment

- B. ensure that the investment in IT delivers expected business value at an acceptable level of risk
- C. provide guidance to Finance and Accounting groups to successfully audit services delivered by IT
- D. provide a common reference standard for any enterprise offering IT services to internal and external customers

ANSWER: B

QUESTION NO: 8

Which process does not form part of the process flow for building?

- A. deploy sites
- B. develop the solution
- C. prepare for development
- D. prepare for release

ANSWER: A

QUESTION NO: 9

Which statement is true about the SMFs in the Operate Phase?

- A. All SMFs feed the Deliver Phase.
- B. The Customer Service SMF focuses on how to resolve complex problems.
- C. The SMFs are dependant on each other.
- D. The SMFs are sequential.

ANSWER: C

QUESTION NO: 10

Which is not an accountability as defined in the Team SMF?

- A. Support
- B. Service
- C. Solutions
- D. Stabilize

ANSWER: D