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QUESTION NO: 1

Universal Containers is having trouble aligning releases between major, minor, and Salesforce seasonal releases.

What should an architect recommend?

- A. Gate all release decisions at the center of excellence
- B. Share the test plans between the teams on each release type
- C. Create a release calendar, train and align all the teams
- D. Create a spreadsheet of metadata changes and reconcile the overlaps

ANSWER: C**QUESTION NO: 2**

Universal Containers (UC) is implementing Service Cloud. UC's contact center receives 100 phone calls per hour and operates across North America, Europe, and APAC regions. UC wants the application to be responsive and scalable to support 150 calls, considering future growth.

What should be a recommended test load consideration?

- A. Testing load considering current call volume.
- B. Testing load considering half the call volume.
- C. Testing load considering 10x the current call volume.
- D. Testing load considering 50% more call volume.

ANSWER: D**QUESTION NO: 3**

Which two statements are accurate about why Mock objects are needed when writing test classes? (Choose two.)

- A. Mock can also be used on the classes that extend the batchable interface to bypass the batch jobs.
- B. Using a Mock allows the test class to bypass the dependencies of other objects, methods, state, or behaviors. Therefore, the developer has total control of his own code.
- C. A Mock is needed whenever the code makes an HTTP callout.

D. Some methods are invoking long running processes, using Mock is a shortcut of bypassing the long executions.

ANSWER: B D

Explanation:

Reference: <https://trailhead.salesforce.com/en/content/learn/v/modules/unit-testing-on-thelightning-platform/mock-stub-objects>

QUESTION NO: 4

Universal Containers (UC) is considering implementing a minor change policy for a series of lowrisk user stories that are commonly received by the UC admins. The policy would allow admins to make these changes directly in production. UC does not have continuous integration/continuous delivery (CI/CD) in place.

Which three best practices should the architect suggest UC follow for their new change policy?

(Choose three.)

- A. Minor changes do not need to be documented and can be made at any time
- B. All changes should still be tested
- C. CI/CD is required in to successfully manage minor changes
- D. Downstream environments will not be automatically updated when production changes
- E. Minor changes should be thoroughly documented and follow some type of standard cadence

ANSWER: B C E

QUESTION NO: 5

Universal Containers (UC) has developed extensions of Salesforce Service Cloud for the use of its customer service teams using the change set development model.

Recently, UC acquired a company that develops extensions of an AppExchange app. The development team of the acquired company uses the org development model. The Universal Containers CTO wants both teams to work on a single org and follow the same set of processes.

Which development model should the architect recommend to be used by the consolidated development team?

- A. Org development model, because the acquired company's team is already using it, and it is better than the change set development model
- B. Package development model, because it allows packages to be created and deployed using declarative (point-and-click) development tools, without writing code
- C. Package development model, so teams can build release artifacts that can be tested and released independently from artifacts for other projects

D. Change set development model, because UC is already using it, so it will face less resistance

ANSWER: C

QUESTION NO: 6

A developer was trying to retrieve the metadata from an org and ran the `sfdx force:source:retrieve` command. When the command was run, the developer received the error message: "This command is required to run from within an SFDX project".

What can be two possible reasons that caused this problem? (Choose two.)

- A. The developer created the project, but ran the command outside of the project directory
- B. The developer created the project within VSCode, but ran the command in a separate terminal
- C. The developer hadn't run the `sfdx force:project:create` command
- D. The developer forgot to add the `-n` option with a project name as a command line argument

ANSWER: B D

QUESTION NO: 7

Universal Containers has multiple projects being developed in parallel. One of the projects is in the testing phase, and the testing team found a list of issues on the items that will be deployed to production. As the project deadline is short, the customer team proposes that the fixes be done in the test sandbox and then deployed to Production.

What should the Architect recommend?

- A. Recommend fixing the issues in the test environment and migrating the changes to the development sandbox.
- B. Recommend fixing the issues in the development sandbox, migrating them to testing, and deploy to production after testing.
- C. Recommend fixing the issues in the development environment and deploying the changes to production.
- D. Recommend the customer team's proposal to fix the issues in the testing environment and deploy them to production.

ANSWER: B

QUESTION NO: 8

Universal Containers (UC) has a large user base (over 300 users) and was originally implemented eight years ago by a Salesforce Systems Integration Partner. Since then, UC has made a number of changes to their Visualforce pages and Apex classes in response to customer requirements, made by a variety of Vendors and internal teams.

Which three issues would a new Technical Architect expect to see when evaluating the code in this Salesforce org? (Choose three.)

- A. Custom-built JSON and String manipulation classes that are no longer required.
- B. Broken functionality due to Salesforce upgrades.
- C. Duplicated logic across Visualforce pages and Apex classes performing similar tasks.
- D. Multiple unit test failures would be encountered.
- E. Multiple triggers on the same object, making it hard to understand the order of operations.

ANSWER: A C E

QUESTION NO: 9

A Salesforce contractor has built an application for Universal Containers (UC). The contractor will need to deploy multiple times from the contractor's own Salesforce environments to UC's Salesforce environments. Ultimately, UC has full control of the application's code, including its intellectual property.

What is the recommended mechanism for distributing the application?

- A. Managed Package
- B. Eclipse IDE
- C. Unmanaged Package
- D. Change sets

ANSWER: C

QUESTION NO: 10

Universal Containers has just completed several projects, including new custom objects and custom fields. Administrators are having difficulty maintaining the application due to not knowing how objects and fields are being used.

Which two options should an Architect recommend? (Choose two.)

- A. Create design standards with a document to store all custom objects and custom fields.
- B. Create design standards to require all custom fields on all custom object page layouts.
- C. Create design standards to require help text on all custom fields and custom objects.

- D. Create design standards to consistently use the description field on custom fields.
- E. Create design standards to consistently use the description field on custom objects.

ANSWER: D E