

DUMPS ARENA

SAP Certified Product Support Specialist - SAP Commerce

SAP E C4HYCP1811

Version Demo

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QUESTION NO: 1

Which out-of-the-box features do Commerce Customizations provide? (2)

- A. Personalized promotions
- B. Personalized product bundles
- C. Personalized search results
- D. Personalized prices

ANSWER: A C

QUESTION NO: 2

In SAP Commerce, where can you configure Availability to Promise?

- A. In the BackOffice Administration Cockpit
- B. In the BackOffice Adaptive Search Perspective
- C. In the BackOffice Order Fulfillment Cockpit
- D. In the BackOffice Customer Support Cockpit

ANSWER: A

QUESTION NO: 3

Which user interfaces can you use to enter a customer complaint ticket? (2)

- A. BackOffice Customer Support Cockpit
- B. On the storefront using the Assisted Service Module
- C. Personalization mode in SmartEdit
- D. BackOffice Order Fulfillment Cockpit

ANSWER: A B

QUESTION NO: 4

What does the Assisted Service Module enable a customer sales and service agent to do? (3)

- A. Search for a customer's account or session
- B. Create a new customer account on the customer's behalf
- C. Override the rules of a promotion on behalf the customer
- D. Create a voucher on behalf of the customer
- E. View or edit the customer's cart using the 360 degree customer view

ANSWER: A B E

QUESTION NO: 5

What are feature specific to the SAP Commerce, financial services accelerator?

- A. PunchOut functionality
- B. Find Agent functionality
- C. Add to cart functionality
- D. Order management

ANSWER: B

QUESTION NO: 6

In SAP Commerce, if multiple PriceRows match a price request, which PriceRow has priority?

- A. The PriceRow for a specific product group and customer group
- B. The PriceRow with NO specific product or customer
- C. The PriceRow with NO specific product but with specific customer
- D. The PriceRow for a specific product and specific customer

ANSWER: D

QUESTION NO: 7

In which project phase do you make a go/no-go decision for the Build phase? (2)

- A. Engineering
- B. Deployment
- C. Exploration
- D. Foundation

ANSWER: C D

QUESTION NO: 8

You want to feature a page on your storefront that can only be viewed by a special user group. What SAP Commerce user interface do you use to do this?

- A. BackOffice Adaptive Search Perspective
- B. BackOffice Sales Organization Perspective
- C. BackOffice Product Cockpit
- D. SmartEdit

ANSWER: D

QUESTION NO: 9

Which features are specific to the SAP Commerce, B2B accelerator? (3)

- A. Order approval processes
- B. Product searching
- C. PunchOut support
- D. Bundling promotions
- E. Price quote requests

ANSWER: A C E

QUESTION NO: 10

Who is the typical user of the type system?

- A. Marketing manager
- B. Developer**
- C. Product manager
- D. Purchasing manager

ANSWER: B