

# DUMPS ARENA

**IT4IT Part 1 Exam**

**The Open Group OG0-061**

**Version Demo**

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**QUESTION NO: 1**

What is a key value proposition of the Detect to Correct value stream?

- A. Service lifecycle tracking through conceptual, logical, and physical domains
- B. Timely identification and prioritization of an issue
- C. Increased fulfillment efficiency through standard change deployment and automation
- D. Standardized service development and delivery

**ANSWER: B****Explanation:**

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap08.html>

**QUESTION NO: 2**

What are the core concepts of the IT4IT Reference Architecture at Level 1?

- A. Value Stream, Functional Component, Service Backbone Data Object, Lifecycle Data Object, Relationships.
- B. Governance Risk & Compliance, Sourcing & Vendor, Intelligence & Reporting, Finance & Assets, Resource & Project
- C. Conceptual Service, Service Release, Service Release Blueprint, Service Catalog Entry, Actual Service
- D. IT Value Chain, Strategy to Portfolio, Requirement to Deploy, Detect to Correct, Request to Fulfill

**ANSWER: A****Explanation:**

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>

**QUESTION NO: 3**

Which of the following are Key Performance Indicators of the Requirement to Deploy (R2D) value stream?

- A. Reduction of change-related outages, reduction of emergency changes, reduction of unplanned change
- B. The investment in each service is quantified in the service portfolio; software license percentage is use
- C. Increase automatically remediated Events; increase the percentage of Events correlated to a business service

D. The percentage of automated tests; arrival and departure rate for work

**ANSWER: B**

**QUESTION NO: 4**

Which of the following key data objects is associated with the Service Portfolio functional component?

- A. Service Contract
- B. Conceptual Service
- C. Portfolio Backlog Item
- D. Scope Agreement

**ANSWER: B**

**Explanation:**

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap05.html> (5.4.5)

**QUESTION NO: 5**

Complete the sentence. According to the IT4IT Reference Architecture, the IT value chain is \_\_\_\_\_.

- A. an economic framework describing how businesses produce value
- B. the IT service lifecycle as represented by its data objects and how they flow across IT management systems
- C. the set of functional components used by every IT department, supporting the IT service backbone
- D. the series of value-adding activities that every IT department should perform

**ANSWER: D**

**Explanation:**

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap03.html>