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Professional Scrum Master I

Scrum PSM-I

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QUESTION NO: 1

A Scrum Master is keeping a list of open impediments, but it is growing and he/she has been able to resolve only a small portion of the impediments. Which three techniques would be most helpful in this situation? (Choose three.)

- A. Consulting with the Development Team.
- B. Prioritizing the list and working on them in order.
- C. Arranging a triage meeting with all project managers.
- D. Alerting management to the impediments and their impact.

ANSWER: A B D**QUESTION NO: 2**

What techniques could the Scrum Master use when the Scrum Team gets caught in an internal disagreement about which agile practices to apply? (Choose the best two answers.)

- A. Involve the complete Scrum Team in making a decision.
- B. Use coaching techniques; such as open questions and active listening.
- C. Ask an external agile coach what they recommend.
- D. Ask team members to take the issue up with to the company's Human Resources department.

ANSWER: A B**QUESTION NO: 3**

You are the Scrum Master for four Scrum Teams working from the same Product Backlog. Several of the developers come to you complaining that work identified for the upcoming two Sprints will require full-time commitment from a technical specialist who is external to the teams. What are two key concerns for the Scrum Master to take into account in this situation? (Choose two.)

- A. The desire to maintain a stable velocity.
- B. The benefit of Development Teams figuring out a solution for themselves.
- C. The need to have enough work to keep all Development Team members busy.
- D. The ability of the Scrum Teams to produce integrated Increments.

ANSWER: B D

QUESTION NO: 4

User documentation is part of your definition of “Done”. However, there aren't enough technical writers for all teams. Your Development Team doesn't have a technical writer. What should you do?

- A.** Form a separate team of technical writers that will work on an on-demand basis for the various Product Owners. Work order will be first in, first out.
- B.** Let the user documentation remain undone and accumulate until after the last development Sprint. It will then be done by any available technical writers.
- C.** Wait until you have a technical writer on your Development Team to take care of this.
- D.** Your Development Team is still responsible for creating user documentation. In this case, the Development Team members will write it.

ANSWER: D

QUESTION NO: 5

The Product Owner determines how many Product Backlog items the Development Team selects for a Sprint.

- A.** False.
- B.** True, accordingly to what was committed to the stakeholders.
- C.** True, but only after confirmation by the resource manager that the Team has enough capacity.
- D.** True.
- E.** False, the Scrum Master does that.
- F.** False, capacity and commitment are the Project manager's responsibility.

ANSWER: A

QUESTION NO: 6

What two factors are best considered when establishing the Sprint length? (Choose two.)

- A.** The organization has mandated similar length sprints.
- B.** The level of uncertainty over the technology to be used.
- C.** The frequency at which team formation can be changed.

D. The risk of being disconnected from the stakeholders.

ANSWER: B D

QUESTION NO: 7

Every Scrum Team must have a Product Owner and Scrum Master.

- A. True. Outcomes affected by their participation and availability.
- B. False. A Product Owner can be replaced by a business analyst in the Development Team.
- C. False. A Scrum Master is only required when asked for by the Development Team.
- D. True. Each must be 100% dedicated to the Scrum Team.

ANSWER: A

QUESTION NO: 8

Which are NOT appropriate topics for discussion in a Sprint Retrospective? (Choose two.)

- A. Definition of "Done".
- B. How the team does its work.
- C. Team relations.
- D. The value of work currently represented in the Product Backlog.
- E. Arranging the Sprint Backlog for the next Sprint.

ANSWER: D E

QUESTION NO: 9

Which of the following services are appropriate for a Scrum Master in regard to the Daily Scrum?

- A. Lead the discussions of the Development Team.
- B. Make sure that all 3 questions have been answered by each member of the team.
- C. Keep track of whether each team member has a chance to speak.
- D. Teach the Development Team to keep the Daily Scrum within the 15 minute time-box.

E. All of the above.

ANSWER: D

QUESTION NO: 10

How much time is required after a Sprint to prepare for the next Sprint?

- A. The break between Sprints is time-boxed to 1 week for 30 day Sprints, and usually less for shorter sprints.
- B. Enough time for the requirements for the next Sprint to be determined and documented.
- C. Enough time for the Development team to finish the testing from the last Sprint.
- D. None. A new Sprint starts immediately following the end of the previous Sprint.
- E. All of the above are allowed depending on the situation.

ANSWER: D