

DUMPS ARENA

CTT+ Exam (Certified Technical)

CompTIA TK0-201

Version Demo

Total Demo Questions: 20

Total Premium Questions: 456

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Topic Break Down

Topic	No. of Questions
Topic 1, Volume A	100
Topic 2, Volume B	100
Topic 3, Volume C	100
Topic 4, Volume D	100
Topic 5, Volume E	56
Total	456

QUESTION NO: 1

A fire alarm sounds at the beginning of a training course. The evacuation and inspection process takes 30 minutes. Which of the following would be the BEST solution to finishing the day?

- A. Extend the course time 30 minutes to compensate for the alarm.
- B. Reduce the number of breaks.
- C. Adjust the course flow and pace of the remaining time.
- D. Have a working lunch period.

ANSWER: C**QUESTION NO: 2**

Pause at an appropriate place during a presentation can contribute to: (Select TWO)

- A. Reviewing the material
- B. Maintaining consistent behavior
- C. Adding emphasis to a statement
- D. Pronouncing words properly
- E. Assessing learner's level of interest

ANSWER: C E**QUESTION NO: 3**

Which of the following methods of delivery allows the learner to act out aspects of the course topics?

- A. Role playing
- B. Brainstorming
- C. Lecture
- D. Demonstration

ANSWER: A

QUESTION NO: 4

Which of the following items are MOST important to include on an evaluation form for an asynchronous course? (Select THREE).

- A. The instructor's response time
- B. The number of breaks permitted
- C. The Internet connection speed
- D. The success of meeting course objectives
- E. The ease of use of the course's interface
- F. The quality of the testing environment
- G. The instructor's attendance record

ANSWER: A D E

QUESTION NO: 5

A learner asks a trainer a question about a topic area that is related to the course. The trainer has no knowledge on the topic area. Which of the following are the BEST ways to respond to the question? (Select TWO).

- A. Redirect the question to the class.
- B. Research the question over a break, and then provide an answer.
- C. Discuss how that topic is outside the scope of the class.
- D. Provide an answer that sounds plausible.
- E. Admit lack of knowledge on the topic and move on with the class.

ANSWER: A B

QUESTION NO: 6

Which of the following would BEST identify a need for additional explanation?

- A. Learners' poor evaluation of the course delivery
- B. Learners' promptness to class
- C. Learners' questions and comments
- D. Learners' evaluation of the course design

E. Learners' body language

ANSWER: D

QUESTION NO: 7

Which of the following is the GREATEST drawback in implementing streaming videos to enhance learning and engage the audience?

- A. Internet speed
- B. Volume control
- C. Sound quality
- D. Video quality

ANSWER: A

QUESTION NO: 8

Which of the following are the BEST methods for assessing learners' knowledge of an objective when their work entails life-or-death decision-making skills? (Select TWO).

- A. Scenario-based learning
- B. Course surveys
- C. Teach back
- D. Situational interest
- E. Exclusion from a list

ANSWER: A C

QUESTION NO: 9

Which of the following is the MOST useful feedback for the curriculum in course evaluations? (Select TWO).

- A. Was it easy for the instructor to stay on topic?
- B. Did the flow of the course follow the objectives?
- C. Is the Instructor qualified to teach the material?

- D. What material would you add to the course?
- E. Where you satisfied with the course extra course material for independent study?

ANSWER: B D

QUESTION NO: 10

After completing instruction on a topic, which of the following tasks would the instructor perform to evaluate learner retention? (Select TWO).

- A. Give the students a break to absorb the information.
- B. Watch for non-verbal communication from the students.
- C. Create a hypothetical scenario.
- D. Generate a skills inventory on the next subject.
- E. Perform a teach-back through role play.
- F. Ask probing questions to select students.

ANSWER: C E

QUESTION NO: 11

Which of the following is a learner oriented method of evaluating the delivery of training?

- A. Group discussion
- B. Feedback form
- C. Videotaping
- D. Peer review

ANSWER: B

QUESTION NO: 12

Prior to a course an instructor remembers that learners always challenge a topic's technical accuracy. Which of the following actions should the instructor take in order to avoid this?

- A. Allow the learners to decide on a resolution.

- B. Omit the topic from the course.
- C. Tell the learners that controversy on this topic is normal
- D. Produce authoritative references.

ANSWER: D

QUESTION NO: 13

When facilitating a group discussion, the trainer must: (Select TWO).

- A. Put learners together who do not cooperate.
- B. Handle disruptions discreetly.
- C. Encourage respectful interactions.
- D. Abruptly interrupt any conversations that go off topic.
- E. Give close-ended questions to groups.
- F. Put learners of the same level together.

ANSWER: B C

QUESTION NO: 14

At which of the following times should student pre-class surveys be completed? (Select TWO)

- A. Prior to a class by the manager of the organization
- B. After signing-up for the class by the training coordinator
- C. Once the class starts by the instructor of the course
- D. Once the class starts by the training coordinator
- E. Prior to signing-up for class by the training coordinator

ANSWER: C E

QUESTION NO: 15

When providing instruction to a culturally diverse group it is important to: (Select TWO)

- A. Remain open to ideas that may differ from the instructor's ideas.
- B. Limit learner dialogue during the course so that the learners do not get confused
- C. Strive to influence the group to adopt a neutral viewpoint.
- D. Value diversity, accept learners as they are.
- E. Break up the learners into cultural groups.

ANSWER: A D

QUESTION NO: 16

A client requests a half-day course on a software application from an instructor. The instructor has laptops available for rent, but the client is not interested in paying the cost. Which of the following is the BEST method to handle this situation?

- A. Instruct the client that the course can only be run with the laptop rental fee.
- B. Bring one laptop and a projector to display presentations and demonstrations.
- C. Increase the price of the class and say the laptop usage is free.
- D. Explain the best return on investment (ROI) will be realized by hands-on training.

ANSWER: B

QUESTION NO: 17

In a classroom setting, the same student keeps calling out the answer, stopping other students from participating. Which of the following would remedy this situation while motivating all learners?

- A. Privately ask the student to refrain from this activity.
- B. Divide the class into teams and ask the student to be the moderator.
- C. Ask the student to answer only one question per class.
- D. Call on other students by name.

ANSWER: B

QUESTION NO: 18

After class introductions the instructor defines objectives and the expected timeline. Some learners have a different expectation of the class. Which of the following is the BEST response?

- A. Contact the course designer and ask to send new objectives that meet learner's expectations.
- B. Provide resources for learners to go beyond the class objectives.
- C. Ask the learners to design the objectives for the course.
- D. Reconcile any discrepancies between the objectives and the expectations.

ANSWER: D

QUESTION NO: 19

At the end of a class, the instructor provides an online evaluation of the course to the learners. Which of the following is MOST appropriate to put on the evaluation? (Select TWO).

- A. Instructor's presentation abilities
- B. Accessibility of the facility
- C. Technical accuracy of the course material
- D. Amount of time the learner studied for the course
- E. Job title of the learner

ANSWER: A C

QUESTION NO: 20

When a student in a lab is kept from participating due to a technical problem the instructor should FIRST:

- A. Ignore the problem and work with the student during a break so the class is not disturbed.
- B. Concentrate on getting the student's technical problem solved so they can learn with the rest of the class.
- C. Try to quickly analyze the problem to resolve the issue.
- D. Have another learner help the student while the instructor continues teaching.

ANSWER: C