

# DUMPS ARENA

## Salesforce Certified Community Cloud Consultant

Salesforce Community-Cloud-Consultant

Version Demo

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**QUESTION NO: 1**

Universal Containers Community Manager needs to set up Reputation. Which two tasks should the Community Manager perform to meet this requirement? Choose 2 answers

- A. Create a custom Lightning component for Reputation and add it to the home page
- B. Configure Reputation points and levels in the Community Management console
- C. Enable Reputation in the Community
- D. Add the Reputation Leaderboard component to a page in the Community
- E. Add a Visualforce Reputation Leaderboard component

**ANSWER: B C**

**QUESTION NO: 2**

Universal Containers needs to enable public access to a Community.

How should a Salesforce Admin fulfill this requirement?

- A. Update the setting to "Allow access without login"
- B. Enable "Give access to public API requests on Chatter"
- C. Enable the "Public can access the community" checkbox
- D. Update the setting to Public Visibility for all Community pages

**ANSWER: B**

**QUESTION NO: 3**

Universal Containers (UC) is launching a Partner Community. Users will receive a welcome email with a link to login to the new Community. UC wants the link to last longer than seven days. How can a Community Cloud consultant change the validity period of the link to meet this requirement?

Select one or more of the following:

- A. Create a custom login flow that modifies the setting
- B. Edit the setting in the welcome email template
- C. Configure Outlook Exchange server settings

D. Change the link validity period setting on the Community settings page

**ANSWER: D**

#### QUESTION NO: 4

Universal Containers needs employees who already have access to Salesforce to get access to a Customer Community they have just launched. The employee Salesforce profiles have been added to the Community.

What should the Salesforce Admin do to give employees access to the Customer Community?

- A. Add public access to Chatter to the profile.
- B. Assign the Customers Community app to the Salesforce user profile.
- C. Request that employees with Salesforce access register as Community users.
- D. Enable the "View Global Header" permission for Salesforce users.

**ANSWER: D**

#### QUESTION NO: 5

Universal Containers creates a Community for their end users to access invoices. The invoice pages are mobile responsive and utilize rich text styling for the amount totals in each column.

Mobile access to these invoices is important. The "API Enabled" profile permission has been turned on to allow the Salesforce mobile app access to external users with Communities licenses.

Which characteristic of this Community will cause display problems when accessed from an Android mobile device using the Salesforce mobile app?

- A. Community URL access
- B. Mobile responsiveness
- C. Rich text styling
- D. "API enabled" profile permission

**ANSWER: C**

#### QUESTION NO: 6

Universal Containers needs to add their own logo to the Community login page. What is the most efficient way for the Salesforce Admin to accomplish this?

- A. Add the logo to the Login & Registration setup page in Community Management.

- B. Upload the logo as an externally available Document and include it in the login page.
- C. Override the default Community login page to a custom login page with the logo.
- D. Use URL redirect to redirect users to a custom login page with the logo.

**ANSWER: A**

#### QUESTION NO: 7

A Salesforce Admin needs to build a self-service Community.

Which three steps should the Salesforce Admin take before building the Community in Salesforce? (Choose three.)

- A. Create email templates to be used in the Community.
- B. Configure a search for articles and discussions in the Community.
- C. Add discussions on topics that can be published in the Community.
- D. Gather branding assets, including images and logo for the Community.
- E. Enable the Service Cloud features to be used in the Community, including Knowledge and Case.

**ANSWER: A D E**

#### QUESTION NO: 8

You have created a custom object to list all upcoming company events, including speaker bio's and location and now wish to expose this publicly on your Customer Community. How are you able to edit the public access settings? [Select Two]

- A. Go into the Community Page Manager and update the Page Access control to Public
- B. Go into the Setup Menu >> Profiles >> edit the object settings on the guest community profile
- C. Add the sample code provided on help.salesforce.com to the head markup and add the object name you want to expose publicly
- D. Install the Community Object Permissions Manager from the AppExchange for advanced data sharing options
- E. Go into the Community Manager and select the objects that are available publicly
- F. Go into the Community Builder and navigate to settings and click on the hyperlink to the Guest User Profile

**ANSWER: B F**

#### QUESTION NO: 9

The Universal Containers marketing department has approved a digital experience concept. The CTO has specified that all pages must be supported by older browsers.

What underlying Community infrastructure should the Community Cloud consultant utilize to build the Community?

- A. Salesforce Sites
- B. Tabs + Visualforce Community
- C. Koa or Kokua Community template
- D. Lightning Community

**ANSWER: B**

#### QUESTION NO: 10

A Salesforce Administrator added a Recommendations Carousel component in Experience Builder. The page displays correctly in Experience Builder; however, recommendations are missing for Community members.

What is the likely cause of this issue?

- A. Recommendations need to be created for each member.
- B. Page changes with the Recommendations Carousel need to be published.
- C. Members need to have read access to the Recommendations object.
- D. The Recommendations Carousel component needs to be enabled for the Community.

**ANSWER: A**

#### QUESTION NO: 11

Universal Containers plans to use person accounts for the external consultants. They need to allow their consultants to register using the Community. How can a Salesforce admin enable this capability in the Community using configuration?

Select one or more of the following:

- A. Allowing users to self register and create a workflow to update contacts to Person Account
- B. Add a Person Account option to the user registration page and have the option selected by default
- C. Provide a link to a custom web page that allows external consultants to register and use Salesforce API to create Person Accounts
- D. Enable Allow External Users to self-register in a Community Management and leave the account field blank

**ANSWER: D**

**QUESTION NO: 12**

Universal Containers launched a Lightning Customer Community that lists store locations through a custom object, Store Locations. Users searching for locations are unable to see any Store Locations records. Which three actions should the Community Cloud consultant take to solve this issue?

Choose 3 answers

Select one or more of the following:

- A. Add an HTML component with the link to the Store Locations Community page
- B. Define the Store Locations object in the Global Search Results component
- C. Add the Store Locations object pages to the Community navigation
- D. Associate a tab to the Store Locations object
- E. Enable read access on the user profile to the Store Locations object

**ANSWER: B D E**

**QUESTION NO: 13**

A Salesforce Admin enables "Allow members to Flag" in Community Workspaces. Which two content types can members flag as inappropriate? (Choose two.)

- A. Posts and Comments
- B. Topics
- C. Files
- D. Articles

**ANSWER: A C**

**QUESTION NO: 14**

A Salesforce Admin enables "Allow Members to Flag" in Community Management. Which two content types can member flag as inappropriate? Choose 2 answers

- A. Articles
- B. Files
- C. Posts and Comments
- D. Topics

**ANSWER: B C**

**QUESTION NO: 15**

Universal Containers want to drive engagement for its Community, and is encouraging users to watch videos and take training. Which three actions should a Community Cloud consultant take to create recommendations in the Community?

Choose 3 answers

Select one or more of the following:

- A.** Enter a description of the recommendation
- B.** Select a custom recommendation channel in the Marketing Cloud
- C.** Click "upload image" to include an image with your recommendation
- D.** Connect to the Einstein recommendation API
- E.** Enter a label for the button in the recommendation

**ANSWER: A C E**