

DUMPS ARENA

BCS Foundation Certificate in Business Analysis (BH0-013)

BCS FCBA

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QUESTION NO: 1

Business rules define how actions are to be performed. Under which of the following headings are business rules considered?

- A. Explicit or implicit management statements,
- B. Statutory and internal policies.
- C. Constraints and operational guidance.
- D. Negotiable and non-negotiable limitations.

ANSWER: C

QUESTION NO: 2

Which of the following is explicitly considered as a force in Porter's five forces model?

- A. Rivalry between suppliers.
- B. Government legislation.
- C. Internal business processes.
- D. Bargaining power of buyers.

ANSWER: D

QUESTION NO: 3

Which stage of Isaksen and Treffinger's creative problem-solving model is concerned with analysing the opinions and concerns to identify how information can be quantified?

- A. Mess finding.
- B. Data finding.
- C. Problem finding.
- D. Idea finding

ANSWER: B

QUESTION NO: 4

Which of the following statements about business activity models (BAM) is correct?

- A. A BAM flowcharts the sequence of business events.
- B. A BAM will show who carries out business activities.
- C. A BAM is a model of the organisation s processes.
- D. A BAM will be defined for each business perspective.

ANSWER: D

QUESTION NO: 5

Which of the following statements is TRUE?

- A. The IRR of every project is based on it achieving a Net Present Value of zero.
- B. It is preferable for the calculated IRR of a project to be below bank interest rates,
- C. Discounted cash flows do not usually take into account the time value of money.
- D. When comparing two projects, the one with the lower NPV should be preferred.

ANSWER: A

QUESTION NO: 6

Which of the following models might include the documentation of scenarios?

- A. A class model.
- B. A business activity model.
- C. A use case model.
- D. A corporate data model.

ANSWER: C

QUESTION NO: 7

Which of the following techniques is used to focus solely on the external influences on an organisation?

- A. SWOT.
- B. PESTLE.
- C. CATWOE.

D. MOST.

ANSWER: B

QUESTION NO: 8

Style guides, manuals and job descriptions are examples of what type of knowledge?

- A. Explicit.
- B. Implicit.
- C. Tacit.
- D. Organisational.

ANSWER: A

QUESTION NO: 9

Which of the following is NOT an example of a generic stakeholder group?

- A. Regulators.
- B. Competitors.
- C. Testers.
- D. Employees.

ANSWER: C

QUESTION NO: 10

Which of the following models shows the driving and resisting forces of change?

- A. Force field analysis.
- B. Five forces model.
- C. Power/impact grid.
- D. Learning cycle.

ANSWER: A