

# DUMPS ARENA

**Microsoft Power Platform + Dynamics 365 Core**

**Microsoft MB-200**

**Version Demo**

**Total Demo Questions: 10**

**Total Premium Questions: 162**

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## Topic Break Down

Topic	No. of Questions
Topic 1, Case Study 1	4
Topic 2, Case Study 2	3
Topic 3, Case Study 3	4
Topic 4, Case Study 4	3
Topic 5, Case Study 5	3
Topic 6, Case Study 6	3
Topic 7, Case Study 7	3
Topic 8, Case Study 8	3
Topic 9, Mixed Questions	136
<b>Total</b>	<b>162</b>

**QUESTION NO: 1**

You are a Dynamics 365 for Customer Service developer. You create a custom entity and add custom fields to the case entity.

You must create a solution to include only the custom entity and case entity changes. The solution must allow import and export without errors.

You need to create the solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add an existing unused entity to the solution. Rename the entity to the custom entity. Add fields needed for the case entity.
- B. Create a case entity in the new solution and add the custom fields to the new case entity.
- C. Create the custom entity and custom fields in the case entity within the default solution.
- D. Create the custom entity in the new solution and add the appropriate fields, forms, and views.
- E. Create a new solution and add the entity named Case to the solution. Add the custom fields to the case entity.

**ANSWER: D E****Explanation:**

Perform Solutions Deployment and Testing

**QUESTION NO: 2 - (HOTSPOT)****HOTSPOT**

You are a Dynamics 365 for Customer Service system administrator.

You enable the Quick Find view to look up First Name, Last Name, Email, and City on the Contact entity.

You need to identify where the Quick Find search will be used.

NOTE: Each correct selection is worth one point.

**Hot Area:**

Answer Area



ANSWER:

Answer Area



Explanation:

QUESTION NO: 3 - (DRAG DROP)

DRAG DROP

You need to simplify navigation for the doctors, nurses, and office staff.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Select and Place:

## Actions

Assign security roles to apps.

Assign security roles to site maps in the app.

Create additional dashboards.

Assign default dashboards to users.

Create two additional apps.

Create one additional security role.

## Answer Area



## ANSWER:

## Actions

Assign security roles to site maps in the app.

Create additional dashboards.

Assign default dashboards to users.

## Answer Area

Create one additional security role.

Create two additional apps.

Assign security roles to apps.



## Explanation:

Manage user experience design

## QUESTION NO: 4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Quick Find search on the Contact entity to search for the word run.

Does the solution meet the goal?

- A. Yes
- B. No

**ANSWER: B**

**Explanation:**

Quick Find can only search the current entity. Also, only a relevance search can search the text in notes.

### QUESTION NO: 5

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 for Sales administrator for a software company. The sales team need to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable OneNote integration.

Does the solution meet the goal?

- A. Yes
- B. No

**ANSWER: B**

### QUESTION NO: 6 - (HOTSPOT)

HOTSPOT

You need to test the Patient form.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Hot Area:**

Answer Area

Timeframe to perform action

Action

Immediately

Remove the form.
Delete the form.
Import the form.

Next week

Modify the imported form in the QA environment.
Add the modified form to a new solution.
Add the original form to a new solution and modify.

ANSWER:

Answer Area

Timeframe to perform action

Action

Immediately

Remove the form.
Delete the form.
Import the form.

Next week

Modify the imported form in the QA environment.
Add the modified form to a new solution.
Add the original form to a new solution and modify.

QUESTION NO: 7

You manage a Dynamics 365 Customer Service environment.

Some users report the installation for Dynamics 365 for Outlook fails.

You need to determine which devices comply with the software requirements to install and use Dynamics 365 for Outlook.

Which two configurations represent the required client software requirements to run Dynamics 365 for Outlook? Each correct answer presents a complete solution.

NOTE: Each correct solution is worth one point.

A. Windows 8 and Internet Explorer 10

- B. Windows 8.1 with Internet Explorer 10
- C. Windows 8 and Internet Explorer 9
- D. Windows 7 and Internet Explorer 11

**ANSWER: A B**

**Explanation:**

IE 10 or 11 are supported.

Windows 7 would require Service Pack 1.

References: <https://docs.microsoft.com/en-us/dynamics365/outlook-addin/admin-guide/software-requirements>

**QUESTION NO: 8**

You are a Dynamics 365 for Customer Service administrator. Sales team members record leads in a Microsoft Excel workbook after conferences.

The system must prevent the addition of duplicate leads from the workbooks.

Sales team members must be able to manually create a duplicate lead record.

You need to configure duplicate detection settings.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a duplicate detection job for all active accounts.
- B. Set the value of When a record is created or updated to on.
- C. Set the value of When a record is created or updated to off.
- D. Set the value of Enable duplicate detection to off.
- E. Set the value of During import to on.

**ANSWER: A E**

**QUESTION NO: 9 - (DRAG DROP)**

DRAG DROP

You are a Dynamics 365 for Customer Service administrator.

You identify the following issues:

- Remote sales team members report that they cannot access the latest data on commuters, phones, and tablets.
- Help desk team members must be able to access all inbound emails from multiple queues in a single queue.

You need to resolve the issues.

Which options should you configure? To answer, drag the appropriate security methods to the correct teams. Each security method may be used once, more than once.

NOTE: Each correct selection is worth one point.

**Select and Place:**

The screenshot shows a drag-and-drop interface. On the left, under the heading "Options", there are four blue-bordered boxes containing the text: "none", "Forward mailbox", "Server-side synchronization", and "Dynamics 365 for Outlook". On the right, under the heading "Answer Area", there is a table with two rows. The first row is for the "Remote sales team" and the second row is for the "Help desk team". Each row has an empty red-bordered box under the "Options" column.

**ANSWER:**

The screenshot shows the same drag-and-drop interface as above, but with the correct configurations. The "Remote sales team" row now has a red-bordered box containing "Server-side synchronization". The "Help desk team" row now has a red-bordered box containing "Forward mailbox". The "Options" list on the left remains the same.

**Explanation:**

**QUESTION NO: 10**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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You use Forms Pro to create a customer satisfaction survey.

You need to distribute the survey.

Solution: Provide a QR code that links to the survey.

Does the solution meet the goal?

**A.** Yes

**B.** No

**ANSWER: A**