

# DUMPS ARENA

## CCNA Collaboration Implementing Cisco Collaboration Devices (CICD)

Cisco 210-060

Version Demo

Total Demo Questions: 20

Total Premium Questions: 411

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## Topic Break Down

Topic	No. of Questions
Topic 1, Describe the Characteristics of a Cisco Unified Communications Solution	50
Topic 2, Provision End Users and Associated Devices	104
Topic 3, Configure Voice Messaging and Presence	68
Topic 4, Maintain Cisco Unified Communications System	41
Topic 5, Provide End User Support	148
<b>Total</b>	<b>411</b>

**QUESTION NO: 1**

A customer is looking for a video conference solution that includes video streaming. What are two devices that when used together, provide streaming capability? (Choose two.)

- A. TCS
- B. MCU 4500
- C. TS
- D. TMS
- E. VCS

**ANSWER: A B****QUESTION NO: 2**

Which two password settings are recommended when setting up a voicemail box that multiple users will access? (Choose two.)

- A. User Cannot Change
- B. No Password
- C. Does Not Expire
- D. User Must Change at Next Login
- E. Locked By Administrator

**ANSWER: A C****Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/admin/8\\_5\\_1/ccmcfg/bccm-851-cm/b08user.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/8_5_1/ccmcfg/bccm-851-cm/b08user.html)

**QUESTION NO: 3**

Which two protocols are used in Cisco Jabber call control signaling and instant messaging? (Choose two.)

- A. XMPP
- B. TCP

- C. SIP/SIMPLE
- D. SSH
- E. SCCP

**ANSWER: A C**

**QUESTION NO: 4**

Which protocol is used between two Cisco IP phones once Cisco Unified Communications Manager Express connects a call?

- A. H.323
- B. RTP
- C. SCCP
- D. SIP

**ANSWER: B**

**QUESTION NO: 5**

A technician is preparing to activate the needed services in Cisco Unified Communications Manager to integrate with an IM and Presence server. Which two services must be enabled? (Choose two.)

- A. Cisco AXL Web Service
- B. Cisco Messaging Interface
- C. Cisco Intercluster Lookup Service
- D. Cisco Unified Communications Manager
- E. Cisco Directory Sync

**ANSWER: A D**

**QUESTION NO: 6**

An engineer is building a Cisco Unity Connection user account. Which type of account should the engineer choose if using a prepopulated extension that requires the ability to change the extension in the future?

- A. corporate directory synchronized user

- B. local Cisco Unity Connection user
- C. CUCM import
- D. LDAP import

**ANSWER: D**

**QUESTION NO: 7 - (DRAG DROP)**

DRAG DROP

Drag the IP Phone Registration steps on the left with the steps on the right.

Select and Place:

The phone uses DHCP to learn its IP address, subnet mask, default gateway and TFTP server address	Step 1
The phone loads its locally stored firmware image	Step 2
The phone contacts the TFTP server and requests its config file. Each phone has a customized config file named SEP.cnf.xmi created by CUCM and uploaded to TFTP when the administrator creates or modifies the phone	Step 3
The phone obtains the Power (PoE or AC adapter)	Step 4
The phone learns the Voice VLAN ID via CDP from the switch	Step 5

**ANSWER:**

	The phone obtains the Power (PoE or AC adapter)
	The phone loads its locally stored firmware image
	The phone learns the Voice VLAN ID via CDP from the switch
	The phone uses DHCP to learn its IP address, subnet mask, default gateway and TFTP server address
	The phone contacts the TFTP server and requests its config file. Each phone has a customized config file named SEP. cnf. xmi created by CUCM and uploaded to TFTP when the administrator creates or modifies the phone

**QUESTION NO: 8**

Two users have IP phones running SCCP phone loads. Which purpose does the SCCP protocol server during the call?

- A. digitizing, sampling, and transmitting one user's analog voice to the Cisco Unified Communications Manager subscriber
- B. digitizing, sampling, and transmitting one user's analog voice to the other user's IP phone
- C. passing call setup and teardown messages between the IP phone and the Cisco Unified Communications Manager subscriber
- D. passing call setup and teardown messages between the two phones

**ANSWER: C****QUESTION NO: 9**

An engineer is configuring the Cisco Unified Communications Manager disaster recovery system. Which three statements about the disaster recovery system are true? (Choose three.)

- A. It requires the use of schedules for backups.
- B. Backup files are encrypted using the cluster security password.

- C. If the backup device is listed in a backup schedule, it cannot be manually deleted.
- D. If the backup does not complete within 40 hours, the backup times out.
- E. Archiving backups to tape drives is supported.
- F. SSL is used between the master and local agents.

**ANSWER: B C E**

**QUESTION NO: 10**

Several users in the same Call Manager group reported that they receive a fast busy tone when they go off hook. They reported that the issue went away after a few minutes. Where should the voice systems administrator begin troubleshooting?

- A. SIP gateway
- B. Cisco Unified Communications Manager subscriber
- C. Network cable
- D. 7945 IP phone

**ANSWER: B**

**QUESTION NO: 11**

Which type of data file is used for bulk import of users into Cisco Unity Connection?

- A. .xls
- B. .doc
- C. .csv
- D. .pdf

**ANSWER: C**

**QUESTION NO: 12**

An engineer needs to prepare a room for a Cisco TelePresence Immersive System installation. Which two recommendations should the engineer follow? (Choose two.)

- A. Avoid acoustic wall panels

- B. Avoid plants or decorations
- C. Use glossy finishes
- D. Avoid high-contrast elements
- E. Use earth tone paint colors

**ANSWER: D E**

**QUESTION NO: 13**

A voice device in T1 CAS steals the eighth bit from the voice channel to transfer signaling information. Which frame sample is used in T1 channel DS0 to accomplish this action?

- A. 6
- B. 5
- C. 1
- D. 0

**ANSWER: A**

**QUESTION NO: 14**

An engineer is creating a new phone using the Call Manager. Which is presented first when you click the Add New button?

- A. Phone Type
- B. BAT Phone Template
- C. MAC Address
- D. Common Phone Profile

**ANSWER: A**

**QUESTION NO: 15**

When integrating with a Cisco Conductor, a Cisco TelePresence Server must be configured in which mode?

- A. API mode
- B. standalone mode

- C. locally managed mode
- D. remotely managed mode

**ANSWER: D**

**QUESTION NO: 16**

A company wants to deploy IP telephony on its network. The engineer has to allow the existing switches to support Cisco IP phones that are connected to a Cisco Unified Communications Manager server. Which command should be configured on the switches to allow voice traffic on VLAN 50?

- A. switchport access vlan 50
- B. switchport mode access
- C. switchport mode trunk
- D. switchport voice vlan 50

**ANSWER: D**

**QUESTION NO: 17**

A voicemail user reports that he cannot access Cisco Unity Connection from the IP phone message button. Which option must you perform to resolve the problem?

- A. In Cisco Unified Communications Manager, navigate to Advanced Features > Voicemail to confirm that the user has the correct voicemail profile
- B. In Cisco Unified Communications Manager, navigate to Device > Phone to confirm that the device has the correct voicemail profile
- C. In Cisco Unified Communications Manager, navigate to Device > Phone to confirm that the directory number has the correct voicemail profile
- D. In Cisco Unified Communications Manager, navigate to User Management > End User to confirm that the user has the correct voicemail profile
- E. In Cisco Unity Connection, navigate to Users > Users to confirm that the user web password is correct.

**ANSWER: C**

**QUESTION NO: 18**

An engineer needs to configure cascading to support additional video conference attendees. What are two things to consider when cascading? (Choose two.)

- A. Cascading is supported for multipoint control units that are registered to Cisco Unified Communications Manager.
- B. Cascading is supported for the Cisco TelePresence in remotely managed mode.
- C. A maximum of four multipoint control units are supported.
- D. Conductor automatically performs cascading.
- E. All cascaded multipoint control units must be in the same location.

**ANSWER: A D**

#### QUESTION NO: 19

A Cisco administrator is asked to set up two new end users in Cisco Unified Communication Manager. Which two fields are required? (Choose two.)

- A. First Name
- B. User ID
- C. PIN
- D. Telephone Number
- E. Password
- F. Last Name

**ANSWER: A D**

#### QUESTION NO: 20

An engineer is adding MCU 4500 to Cisco Unified Communications Manager. Which two configuration areas within Cisco Unified Communications Manager allow the engineer to perform this task? (Choose two.)

- A. TFTP services
- B. SIP endpoint
- C. Media bridge
- D. SCCp endpoint

**ANSWER: B C**