

DUMPS ARENA

Cisco Cloud Collaboration Solutions

Cisco 500-301

Version Demo

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QUESTION NO: 1

In which ways can your Cisco WebEx account be accessed?

- A. WebEx productivity tool and email client plug-ins
- B. web portal, WebEx productivity tool, and email client plugins
- C. web portal and email client plug-ins
- D. web portal only

ANSWER: B

QUESTION NO: 2

From which audio phones can you start a WebEx Personal Room Meeting?

- A. cell phone and VoIP phone
- B. PSTN phone, cell phone, and satellite phone
- C. VoIP phone, PSTN phone, and satellite phone
- D. cell phone, VoIP phone, and PSTN phone

ANSWER: D

QUESTION NO: 3

Which support tools option is available in the Cisco WebEx Support Center?

- A. Monitor all sessions and agent activity at the queue and support-representative levels.
- B. Allow recording of support sessions manually or automatically
- C. Allow technicians to reboot and reconnect.
- D. Set up queues with rules-based routing, by availability or skill set.

ANSWER: B

QUESTION NO: 4

To which on-premises components do you gain access with a Cisco Spark Flex Plan?

- A.** Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Contact Center Express, and Cisco Meeting Server
- B.** Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Emergency Responder, and Cisco TelePresence Server
- C.** Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Emergency Responder, and Cisco Meeting Server
- D.** Cisco Unified Communications Manager, Cisco Expressway Series, Cisco Unity Connection, Cisco Contact Center Express, and Cisco TelePresence Server

ANSWER: C

QUESTION NO: 5

Which option is a component of Cisco Spark?

- A.** scheduling
- B.** polling questions
- C.** calling
- D.** whiteboard sharing

ANSWER: C

QUESTION NO: 6

Which purpose of a PIN is true?

- A.** It identifies you as the host when you start a meeting.
- B.** It is used by Video TelePresence users when accessing your Personal Room.
- C.** It is sent to participant to access a meeting in your Personal Room.
- D.** Used to log into the web portal.

ANSWER: A

QUESTION NO: 7

Which option is a way to join the Personal Room meeting of another person?

- A. Go to your WebEx site and enter the host's host ID for the Personal Room, which is often the host's username.
- B. Go to your WebEx site and enter the host's host ID for the Personal Room, which is often the meeting ID.
- C. Go to your WebEx site and enter the host's host ID for the Personal Room, which is often the company's name.
- D. Go to your WebEx site and enter the host's host ID for the Personal Room, which is often the host's PIN.

ANSWER: A

QUESTION NO: 8

Which option lists the Cisco Spark Flex Support plans that offer 24x7 Cisco Technical Assistance Center phone support with a 1-hour response time?

- A. Basic
- B. Basic and Enhanced
- C. Basic, Enhanced, and Premium
- D. Enhanced and Premium

ANSWER: A

QUESTION NO: 9

Which products are needed to deploy Cisco WebEx Meeting Center?

- A. on-premises server running Cisco WebEx Meeting Center VM
- B. on-premises client server
- C. on-premises endpoints
- D. No endpoints or servers are needed to deploy Cisco WebEx Meeting Center

ANSWER: D

QUESTION NO: 10

Which purpose of the Cisco Spark Hybrid Call Service, Call Service Aware is true?

- A.** It allows simple screen sharing between the two users.
- B.** It allows the Cisco Spark App to register to the Cisco Unified Communication Manager.
- C.** It allows third-party endpoints to register to the Cisco Spark Cloud.
- D.** It allows users to make and receive calls on their Cisco device or Spark application using the same dialing procedure as with on-premises registered endpoints.

ANSWER: A