

DUMPS ARENA

Avaya CallPilot Maintenance

Avaya 7304

Version Demo

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sales@dumpsarena.co

sales@dumpsarena.co
dumpsarena.co

QUESTION NO: 1

Message Waiting Indicators (MWIs) are used to signal users that new messages have arrived.

Which statement regarding Message Waiting Indicators is true?

- A. MWIs can be triggered by new or urgent messages.
- B. Up to 15 MWI DN's can be configured by the administrator.
- C. My CallPilot users cannot keep their associated MWI from displaying on their telset.
- D. The mailbox owner can change their MWI DN once it has been assigned by the administrator.

ANSWER: A C**QUESTION NO: 2**

The system ready indicator is a visual indication of the status of the Avaya CallPilot system and shows at a glance what is happening with the system.

Which statement about the system ready indicator icon is true?

- A. When the Avaya CallPilot server is in normal operation, the icon is white with an exclamation mark.
- B. When calls are not being processed, an X appears on the icon.
- C. When status information about the Avaya CallPilot server is currently unavailable the icon flashes a green checkmark.
- D. When calls are being processed but some services are not working, the icon flashes a red question mark.

ANSWER: A B**QUESTION NO: 3**

Your customer is concerned about security of Voice Form responses and wants password protection. The customer asks you how passwords are created and changed.

What is your explanation?

- A. The administrator creates and changes a password in the Voice Forms Details Page.
- B. The transcriber creates and changes a password from the Avaya CallPilot Features tab In My CallPilot.
- C. The administrator configures the Mailbox Class to allow the transcriber to create and change a password.
- D. The administrator creates the password in the Voice Forms Details Page, and the transcriber changes it from the Telset or My CallPilot.

ANSWER: A

QUESTION NO: 4

A user on an Avaya CallPilot system wishes to forward messages from a mailbox to an external account using message forwarding rules.

Which statement about message forwarding is true?

- A.** The administrator ensures that the class of service for the mailbox allows message forwarding, creates the rule and enables the rule.
- B.** The administrator ensures that the class of service for the mailbox allows message forwarding user creates the rule and enables the rule.
- C.** The user ensures that the class of service for the mailbox allows message forwarding and creates the rule; the administrator enables the rule.
- D.** The administrator ensures that the class of service for the mailbox allows message forwarding. The user creates the rule, and the administrator enables the rule.

ANSWER: B

QUESTION NO: 5

You have implemented the Shared Telephone Messaging Service for your customer. Juan and Maya share DN 7402. A caller dials 7402 to speak to Maya. After ringing and no answer, the call plays Juan's mailbox?

Why did a menu service not give the caller an opportunity to leave a message in Maya's mailbox?

- A.** Juan's mailbox is not initialized.
- B.** Maya's mailbox is not initialized.
- C.** The caller must enter a password.
- D.** Maya and Juan must share a single mailbox.

ANSWER: B

QUESTION NO: 6

A company wants to define their holidays through Avaya CallPilot Manager.

Which block allows reference to the holidays?

- A.** The date control block
- B.** The time control block

- C. The day control block
- D. The calendar control block

ANSWER: C

QUESTION NO: 7

After a user attempts to launch an Email-By-Phone session by pressing 8-9, the system responds by stating that the message list is empty and returns the user to Avaya CallPilot messages.

What is a possible cause for this scenario?

- A. The message list on the email server is empty.
- B. The user has an incorrect user ID or password.
- C. The Email-By-Phone feature is not enabled for this user.
- D. The email address is entered incorrectly in the mailbox properties.

ANSWER: A

QUESTION NO: 8

A system administrator is setting up system-Wide Message Archiving.

Which statement about configuring Message Archiving is true?

- A. The administrator is responsible for storage space availability.
- B. When Message Archiving is enabled, users can still use their defined Message Forwarding Rule.
- C. When Message Archiving is enabled, the user's Message Forwarding Rules are deleted.
- D. Message Forwarding takes priority over Message Archiving.

ANSWER: A B