

DUMPS ARENA

Avaya CallPilot Implementation

Avaya 7303

Version Demo

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QUESTION NO: 1

A technician is preparing to set up, install, and configure an Avaya CallPilot RIs. 5.0 system. Which three guidelines should be followed whenever handling switch and server components? (Choose three.)

- A. Use electrostatic discharge precautions.
- B. Hard drives need special handling.
- C. Use firm and steady force to seal printed circuit boards.
- D. Handle printed Circuit boards by the backplane edge connector.

ANSWER: A B C**QUESTION NO: 2**

A customer makes a call from their mobile telephone to Ext A on a PBX. Ext A is callforwarded to Ext

B. There is nobody to answer the call at Ext B, so the call is transferred to the Avaya CallPilot voicemail system. How will Avaya CallPilot treat the message?

- A. the message will be stored in the mailbox for Ext A
- B. There is nobody to answer the call at Ext B, so the call is transferred to the Avaya CallPilot voicemail system. How will Avaya CallPilot treat the message?

the message will be stored in the mailbox for Ext B

- C. the message will be stored in the general delivery mailbox
- D. the message will be transferred to the operator

ANSWER: A**QUESTION NO: 3**

A technician is preparing for an Avaya CallPilot installation and is reviewing site survey information. The customer wants to implement the desktop messaging feature, but on the survey there is no mention of desktop messaging seats.

Where is it confirmed that desktop messaging seats were ordered?

- A. on the shipped packing list
- B. on the key code certificate

- C. in the AvayaCallPilotsystem afterimplementation
- D. in theconfigurationwizardduring implementation

ANSWER: B

QUESTION NO: 4

During the installation of an Avaya CallPilot server that is equipped with RAID, the following message is received: "Adaptor 1 Logical Drive 1 is DEGRADLD"

Which two reasons would cause the event to occur? (Choose two.)

- A. Only a portion of the driveis used.
- B. The drive was manuallytakenoff line.
- C. The drive has failed.
- D. Thedrive is no longer using smarttechnology.

ANSWER: B C

QUESTION NO: 5

A company has recently decided to implement their speech activated messaging. They purchased a keycode for four speech activated messaging channels on their existing system.

How many Multimedia Processing Units (MPUs) must be available to enable all four channels?

- A. 4MPUs
- B. 8 MPUs
- C. 12MPUs
- D. 16 MPUs

ANSWER: D

QUESTION NO: 6

An Avaya CallPilot system administrator is responsible for more than one Avaya CallPilot server. On the Avaya CallPilot Manager logon Page, which feature ran the administrator use to quickly select server and NMS location when they log on to Avaya CallPilot

Manager?

- A. Preferences

- B. NMS location
- C. Log in shortcuts
- D. Presetserverlist

ANSWER: C

QUESTION NO: 7

With Maintenance Diagnostics enabled, which hardware problem does it automatically help identify when system and services are starting? (Choose three.)

- A. DSP
- B. TimeSwitch
- C. SCSI Terminator
- D. TelephonyBoard
- E. Multimedia Channels

ANSWER: A D E

QUESTION NO: 8

Avaya CallPilot Manager and My CallPilot can be installed on a stand-alone Web server. The customer is evaluating the operating systems of the existing Web servers in their company. Which operating systems are supported for the stand-alone Web server?

- A. Windows NT Server with IIS 4.5 Windows 2000 Server (SP 1 and above) with IIS 5.0
- B. Windows 2003 Server (Standard or Enterprise Edition) with IIS 6.0 Windows Vista Server with IIS 7.0
- C. Windows 2000 Server (SP 1 and above) with IIS 5.0 Windows 2008 Server (Standard or Enterprise Edition) with IIS 8.0
- D. Windows 2000 Server (SP 1 and above) with IIS 5.0 Windows 2000 Advanced Server with IIS 5.0

ANSWER: B

QUESTION NO: 9

A company has a fully installed Avaya CallPilot RIs. 5.0 system connected to a

Communication Server 1000E (CS1000) RIs. 6.0. The system has been running for over a year without any problems. Now Avaya CallPilot is taking very long to answer calls. During the diagnostic testing the Avaya Call Pilot System Monitor shows some of the channels as remote off duty.

Which three steps can be followed to diagnose the problem? (Choose three.)

- A. Log into the CS1000 and disable the AMLink.
- B. Log into the CS1000 and check the status of the Avaya CallPilot agents.
- C. Log into the CS1000 and check the status of the AMLink.
- D. Log into the CS1000 and check the status of the MGATECards.
- E. Log into the Avaya CallPilot and disable the ELAN connection.

ANSWER: B C D

QUESTION NO: 10

The customer has installed Application Builder on a client PC, but is unable to establish a connection to the Avaya CallPilot server. Which two are possible causes of the problem? (Choose two.)

- A. SSL is not configured correctly.
- B. FTP is not supported on the platform.
- C. There is not 20-30 Mbytes of free space on the P
- D. The IP address and Host Name are not defined correctly.

ANSWER: B D