

DUMPS ARENA

Avaya Equinox™ Solution with Avaya Aura® Collaboration Applications Support Exam

Avaya 7241X

Version Demo

Total Demo Questions: 10

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QUESTION NO: 1

A customer is trying to connect Jane Doe using Web Client from a public network. The attempt shows “Connecting” and it never goes to Ready Status. While troubleshooting this issue using traceSBC the customer notices that the TLS handshake is never reaching AAWG. They suspect a problem with the reverse proxy configuration of AAWG on SBC. They have retrieved the tracing message:

```
08:0|Alert (Level: Fatal, Description: Protocol Version)
08:0|Level: Fatal (2)
08:0|Description: Protocol Version (70)
```

What can you conclude from analyzing the trace message?

- A. AADS Reverse Proxy configurations in SBC is set to HTTPS instead of HTTP
- B. AADS Reverse Proxy configurations in SBC is set to HTTP instead of HTTPS
- C. AAWG Reverse Proxy configurations in SBC is set to HTTP instead of HTTPS
- D. AAWG Reverse Proxy configurations in SBC is set to HTTPS instead of HTTP

ANSWER: C**QUESTION NO: 2**

During the daily system health checkup, a customer found that their AAWG services are not running and they have to start it manually.

What is the CLI shortcut command/script to restart the AAWG service?

- A. svc csa restart
- B. svc cas restart
- C. service aawg start
- D. svc aawg restart

ANSWER: A**QUESTION NO: 3**

What are the three main components of the Avaya Aura® Multimedia Messaging (AMM) architecture? (Choose three.)

- A. Avaya Equinox Client
- B. Avaya Aura® Multimedia Messaging
- C. Avaya Aura® Core
- D. System Manager
- E. Linux Operating System

ANSWER: B C D

QUESTION NO: 4

A customer has deployed Avaya Equinox Team Engagement Solution and they want to test the Multimedia feature on their Equinox Clients. The customer uses messaging domain "trn.avaya.com".

When a user, Bill Evans, tries to send an IM from the Thick Client to John Doe (Web Client) it returns the error message: "Send Failed". The customer decides to troubleshoot the issue and they get the following AMM configuration parameters when they verify for Bill Evans using <https://8443/aem/resources>.

```
{ "addresses": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/behans%40trn.avaya.com/addresses", "avayaRequestTimeout":  
  
  { "maximum": 120, "minimum": 30, "recommended": 120 }, "capabilities": { "richContent": true }, "conversationsResource": { "href": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%40trn.avaya.com/conversations", "maxIdsLimit": 30, "maxMessageCount": 15 }, "domains": { "avaya.com" }, "limits":  
  
  { "maxAudioSize": 1048576, "maxGenericAttachmentSize": 3145728, "maxImageSize": 1048576, "maxTextLength": 525, "maxVideoSize": 3145728 }, "messages": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%40trn.avaya.com/messages", "outbox": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/messages", "self": "bevans@trn.avaya.com", "services": { "markAsReadIf": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/services/users/bevans%40trn.avaya.com/conversations/markAsReadIf", "validateAddresses": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/services/users/bevans%40trn.avaya.com/validateAddress" } }
```

Which reason is a valid reason for the customer problem?

- A. The customer has configured a wrong AMM Server messaging URL

- B. The customer has configured a wrong AMM Server port number "8443"
- C. The customer has configured a wrong AMM messaging domain "avaya.com"
- D. The customer has configured a correct AMM messaging domain "avaya.com"

ANSWER: C

QUESTION NO: 5

With which two users can Avaya Multimedia Messaging (AMM) subscribers exchange text-based Instant Messages? (Choose two.)

- A. AMM users outside of the customer enterprise
- B. Other AMM users within the customer enterprise
- C. Presence-enabled users within the customer enterprise
- D. Microsoft Lync-enabled users within the customer enterprise
- E. Microsoft Lync-enabled users outside of the customer enterprise

ANSWER: C D

QUESTION NO: 6

While using the AAWG Test Application URL, which two commands are run to make a test call to user 1001? (Choose two.)

- A. Enter Dial 1001 and hit enter
- B. Enter "Call 1001" and hit enter
- C. Type "ac" (to activate the call) and hit enter
- D. Type "cc" (to activate the call) and hit enter
- E. Type command "dc" (to activate the call) and hit enter

ANSWER: A C

QUESTION NO: 7

Using a web GUI, where can you check the Avaya Multimedia Messaging (AMM) log events?

- A. From the SMGR home page, navigate to SMGR > Services > Events > Log Viewer
- B. Use the AMM web GUI and navigate to Log Management > Logs and Events

- C. Use the AMM command line to view log events on the command mode
- D. From the SMGR home page, navigate to SMGR > Elements > Log Viewer

ANSWER: A

QUESTION NO: 8

Which three steps are included in Discipline 3, Develop Interim Containment Actions, of the 8D Troubleshooting Methodology? (Choose three.)

- A. Implement protections
- B. Evaluate systems and components
- C. Develop immediate controlled actions to isolate the problem
- D. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.
- E. Develop a hypothesis based on the outcome of the various controlled actions and the system's reactions.

ANSWER: C D E

QUESTION NO: 9

Which three tracing options are available on traceSBC tool? (Choose three.)

- A. WEBRTC
- B. TLS Handshake
- C. SDP
- D. STUN/TURN/ICE
- E. SRTP

ANSWER: A C D

QUESTION NO: 10

Which command can be used on the Communication Manager to perform a real-time trace on the station?

- A. list trace terminal
- B. list trace tac
- C. list trace station

D. list trace extension

ANSWER: C