

DUMPS ARENA

Avaya Aura Experience Portal with POM Implementation and Maintenance

Avaya 3309

Version Demo

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QUESTION NO: 1

Which two statements about a completion code are true? (Choose two)

- A. When using a custom completion code, it needs to be included in a contact strategy.
- B. When using a custom completion code, it needs to be selected using the campaign Creation Wizard (CCW) while creating a campaign.
- C. One needs to include a system completion code in CCW to use a completion code.
- D. Completion codes are hard coded and new completion codes cannot be created.

ANSWER: A B

QUESTION NO: 2

Which two user roles can be used to add, change, or delete the Intelligent Customer Routing (ICR) Control Application on the Experience Portal Manager? (Choose two)

- A. Administration
- B. Web Services
- C. Maintenance
- D. Operations
- E. ICR Administrator

ANSWER: A E

QUESTION NO: 3

Which POM component is responsible for launching calls, and sending SMS messages and email messages using associated servers?

- A. Campaign Director
- B. Campaign Manager
- C. POM Monitor

D. POM Pacing

ANSWER: D

QUESTION NO: 4

Trace item in the Avaya Aura® Orchestration Designer application is being used to debug an application in the Tomcat runtime environment.

In which directory is the Trace item log file located in an Avaya Aura® Experience Portal (AAEP) runtime environment?

- A. < Eclipse Workspace >\data\log
- B. \$CATALINA_HOME/webapps/data/log
- C. \\data\log
- D. \$CATALINA_HOME/webapps//data/log

ANSWER: D

QUESTION NO: 5

When installing Avaya Proactive Outreach Manager (POM) 3.0 software on the Avaya Aura® Experience Portal (AAEP) 7.0, in a multiple Experience Portal Manager (EPM) configuration, on which server must the POM VPMS (POM EPM) plug-in be installed?

- A. the primary EPM server
- B. an auxiliary EPM server
- C. the remote application server
- D. a Media Processing Platform (MPP) server

ANSWER: B

QUESTION NO: 6

You are preparing to build a large 1200 port Avaya Aura Experience Portal (AAEP) system and the client has asked you to protect the information contained in the calls to and from all of the extended servers.

Which three choices will meet this requirement? (Choose three)

- A.** Encrypt H.323 call control between the media Processing Platform (MPP) and the Avaya Communication Manager server
- B.** Encrypt audio data to and from the speech servers by using MRCP V2 protocol (Media Resource Control Protocol) with TLS (Transport Layer Security) enabled
- C.** Partition the client data network to limit the exposure of certain non-encrypted VoIP components of AAEP system to the corporate network
- D.** Disable the HTTPS protocol on your application servers and use HTTP only
- E.** Encrypt Real-Time Transport Protocol (RTP) audio data between the MPPs and the Avaya communication Manager feature server

ANSWER: A B E

QUESTION NO: 7

What acts as the control center for all H.323 VoIP interactions in the Avaya Aura® Experience Portal (AAEP) system?

- A.** the gatekeeper on the Communication Manager
- B.** the gatekeeper on the Session Manager
- C.** the proxy server on the Communication Manager
- D.** the proxy server on the Session Manager

ANSWER: A

QUESTION NO: 8

If the primary Experience Portal Manager (EPM) server is unavailable, which component can handle Application Interface web service and Application Logging web service requests?

- A.** Auxiliary Media Processing Platform
- B.** Secondary Media Processing Platform
- C.** Auxiliary Experience Portal Manager
- D.** Secondary Experience Portal Manager

ANSWER: B

QUESTION NO: 9

When installing Avaya Proactive Outreach manager (POM) software on the Avaya Aura Experience Portal (AAEP), which two interfaces may be used to install the software?

(Choose two)

- A. The Tomcat Administration Screen
- B. The AAEP Web administration POM menu
- C. The graphical user interface (GUI)
- D. The command line interface (CLI)
- E. The Remote Desktop

ANSWER: C D

QUESTION NO: 10

You client reported the multi-server Avaya Aura Experience Portal (AAEP) local PostgreSQL database has become corrupted and you have determined you must restore the database from a backup of the system.

After restoring the database from the backup, which three actions must be performed?

(Choose three)

- A. Restart the vpms service on the Experience Portal Manager (EPM).
- B. Reconnect each Media Processing Platform (MPP) with the EPM.
- C. Restart the MPP service from the EPM.
- D. Restart the avpSNMPAgentSvc on the EPM.
- E. Install a new license file on the EPM.

ANSWER: A B D