

# DUMPS ARENA

## Avaya Contact Recording and Avaya Quality Monitoring R12 Implementation and Maintenance

Avaya 3308

Version Demo

Total Demo Questions: 10

Total Premium Questions: 65

Buy Premium PDF

<https://dumpsarena.co>

[sales@dumpsarena.co](mailto:sales@dumpsarena.co)

[sales@dumpsarena.co](mailto:sales@dumpsarena.co)  
[dumpsarena.co](https://dumpsarena.co)

**QUESTION NO: 1**

Which data source type does Avaya Workforce optimization (WFO) Quality Monitoring require to record audio?

- A. dialer
- B. phone
- C. quality
- D. operations

**ANSWER: A**

**QUESTION NO: 2**

You are planning the installation of an Avaya Contact Recorder (ACR) on Linux.

Which three settings can you set using the Kickstart application on the ACR installation disk? (Choose three.)

- A. Keyboard
- B. Size of the /calls directory.
- C. Time Zone
- D. Linux firewall settings
- E. Eth0 IP address

**ANSWER: A B E**

**QUESTION NO: 3**

You are installing the Linux version of an Avaya Contact Recorder (ACR), and you have installed the operating system using the required Kickstart script.

Which two accounts should you check before you continue with the application installation?

(Choose two.)

- A. User account: verint
- B. User account: witness

- C. User account: root
- D. User account: administrator
- E. User account: guest

**ANSWER: B C**

#### QUESTION NO: 4

Which process allows the Avaya Workforce Optimization (WFO) Enterprise Manager to communicate updates to the Avaya Contact Recorder (ACR)?

- A. dedicated network connection
- B. LoggerServer service
- C. Enterprise Manager Agent (EMA)
- D. MDL database

**ANSWER: C**

#### QUESTION NO: 5

To check the CPU utilization of the Avaya Contact Recorder (ACR) server, which two items could you use? (Choose two.)

- A. the Windows 2008 Resource Monitor
- B. the Linux top command
- C. the CPU utilization page in the ACR web client
- D. the Linux var logs

**ANSWER: A D**

#### QUESTION NO: 6

Under Avaya Workforce Optimization (WFO) Enterprise Manager, which three server roles are required for Avaya Contact Recorder (ACR) recorder? (Choose three.)

- A. Replay

- B. Data Connection
- C. Integration Server
- D. Lan Data
- E. Recorder

**ANSWER: B D E**

**QUESTION NO: 7**

For integration with the Enterprise Management server, on which server does the EMA component of the recorder need to be enabled?

- A. the Avaya Contact Recorder (ACR) Master only.
- B. the Avaya Contact Recorder (ACR) Master and Standby only.
- C. all Avaya Contact Recorder (ACR) Master, Standby, and CRSs
- D. All Avaya Contact Recorder (ACR) Master, Standby, and Slaves

**ANSWER: C**

**QUESTION NO: 8**

A technician is trying to integrate the Avaya Contact Recorder (ACR) with the Avaya Aura® Contact Center in a SIP-based Contact Center.

What information is required to get the Avaya Aura® Contact Center to communicate with the Avaya Contact Recorder? (Choose three.)

- A. Communication Control Toolkit username
- B. Communication Control Toolkit Windows Domain details
- C. Avaya Aura® Contact Center Meridian Link Services IP Address
- D. Application Enablement Services IP address
- E. Communication Control Toolkit IP address

**ANSWER: A B E**

**QUESTION NO: 9**

Which statement about the Avaya WFO/Framework Management Service Account is true?

- A. You are not allowed to change the Management Service Account username after initial installation.
- B. You are not allowed to change the Management Service Account password after initial installation.
- C. The Management Service Account requires administrative rights on SQL Databases.
- D. The Management Service Account must be defined within a workgroup.

**ANSWER: A**

**QUESTION NO: 10**

Where can an Avaya WFO/Framework administrator view all user changes in its administrative pages?

- A. the user log
- B. the alarm status
- C. the audit viewer
- D. the installer log

**ANSWER: C**