

DUMPS ARENA

CSQA Certified Software Quality Analyst

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Version Demo

Total Demo Questions: 20

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Topic Break Down

Topic	No. of Questions
Topic 1, Volume A	99
Topic 2, Volume B	100
Topic 3, Volume C	100
Topic 4, Volume D	100
Topic 5, Volume E	72
Total	471

QUESTION NO: 1

An audit is:

- A. A process used to measure the current level of performance
- B. An independent appraisal activity
- C. An evaluation of a model

ANSWER: B

QUESTION NO: 2

When developing testing tactics for a project, which of the following should be considered?

- A. Determine the project scope
- B. Determine the type of development project
- C. Identify the tactical risks
- D. A and C
- E. A, B, and C

ANSWER: E

QUESTION NO: 3

Compliance Assessments can be done through:

- A. First party audit
- B. Second party audit
- C. Third party audit
- D. All of the above

ANSWER: D

QUESTION NO: 4

Capability Maturity Model(s) (CMMs) are defined and managed by:

- A. Software Engineering Institute
- B. Malcolm Baldrige Organization
- C. International Standards Organization
- D. Quality Assurance Institute

ANSWER: A

QUESTION NO: 5

Consensus is reached when all participants:

- A. Unanimously agree
- B. Refuse to agree
- C. Accept the agreed-upon resolution
- D. Allow the majority to decide

ANSWER: C

QUESTION NO: 6

There is a strong correlation between process maturity and defect rates. As the process maturity level increases, the defect rate decreases.

- A. True
- B. False

ANSWER: A

QUESTION NO: 7

At low levels of process maturity, people believe they are subjectively evaluated and focus their attention on:

- A. Specific Standards
- B. Work Environment
- C. Organizational Politics
- D. HR Policies
- E. None of the above

ANSWER: C

QUESTION NO: 8

Which tool is used by teams to help create order out of chaos, by categorizing large numbers of ideas?

- A. Nominal Group Technique
- B. Cause and Effect Diagram
- C. Quality Function Deployment
- D. Force field analysis
- E. Affinity Diagram

ANSWER: E

QUESTION NO: 9

In critical listening, the listener is:

- A. Sympathetic to the speaker's point of view
- B. Performing an analysis of what the speaker said
- C. Selecting pieces of information
- D. Getting a complete message with minimal distortion
- E. None of the above

ANSWER: B

QUESTION NO: 10

What is the risk that an organization faces if management does not take action to alter the risk's likelihood or impact?

- A. Risk Management
- B. Risk Appetite
- C. Enterprise Risk Management
- D. Residual Risk
- E. Inherent Risk

ANSWER: E

QUESTION NO: 11

If a software project produced over 100 defects, would you state:

- A. The project was poorly implemented
- B. The project implemented was acceptable
- C. You do not have enough information to state an opinion
- D. The project is not under statistical control

ANSWER: C

QUESTION NO: 12

A standard must be measurable, attainable, and necessary. What is meant by 'attainable' in this context?

- A. Given current resources and time frame; the standard can reasonably be complied with every time.
- B. Given current resources; the standard can reasonably be complied within this time frame.
- C. Given current time frame; the standard can reasonably be complied with given resources.
- D. Given current resources and time frame; the standard can reasonably be complied with in this cycle.

ANSWER: A

QUESTION NO: 13

As per the 'Quality Leader Behavior Model', quality leader should NOT:

- A. Empower others
- B. Supervise and identify defects
- C. Coach, train and educate
- D. Remove obstacles to performance

ANSWER: B

QUESTION NO: 14

Which is the best positioning of a quality manager within the IT organization?

- A. Senior IT Manager
- B. Manager of Systems Programming
- C. Manager of Computer Operations
- D. Outside of the IT Function

ANSWER: A

QUESTION NO: 15

The system having adequate safeguards to protect the data against damage refers to which CSF?

- A. Maintainability
- B. Cost-effectiveness
- C. Security
- D. Reliability

ANSWER: C

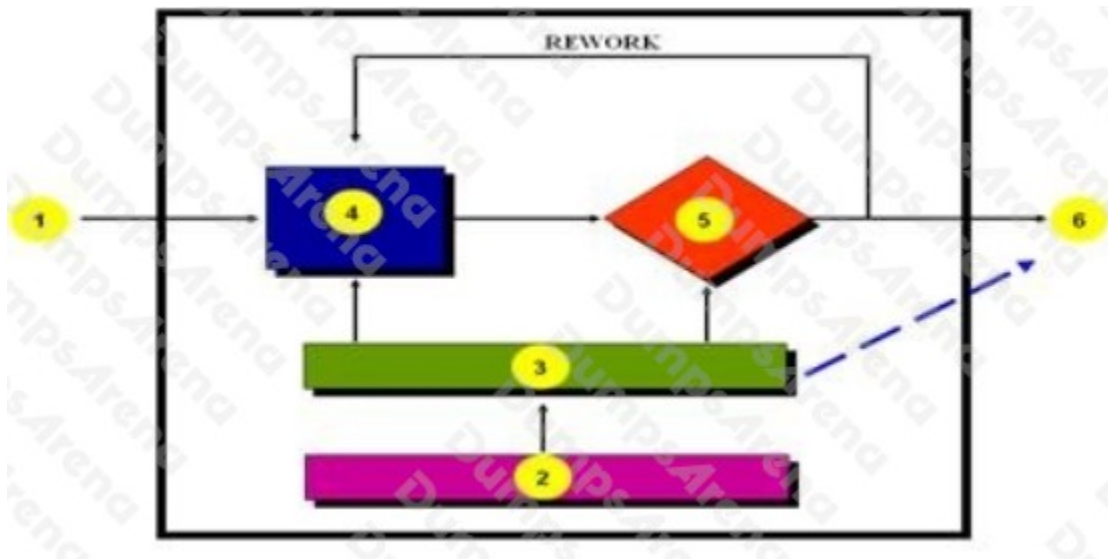
QUESTION NO: 16

One of the reasons a quality baseline needs to be established is:

- A. Identify missing requirements
- B. Identify perceived quality problems
- C. Measure other organizations' quality
- D. Prepare quality audits

ANSWER: B**QUESTION NO: 17**

-- Exhibit --



-- Exhibit --

In the diagram of the tester's work bench, the box labeled (2) is the:

- A. Input(s)
- B. Standard(s)
- C. Policy
- D. Check Procedures
- E. Do Procedures

ANSWER: C

QUESTION NO: 18

The loss associated with risks can be calculated as follows:

- A. The cost of controls to minimize the risk
- B. The probability of an undesirable event occurring times the loss associated with the event
- C. Implement cost-of-quality accounting
- D. Obtain loss from a control chart
- E. Use budgetary accounting

ANSWER: B

QUESTION NO: 19

Which of the following quality control processes is used by an organization at a high quality control maturity level?

- A. Adhoc Testing
- B. Statistical Process Control
- C. Defect Management
- D. Verification
- E. Validation

ANSWER: B

QUESTION NO: 20

Quality Assurance activities comes under:

- A. Cost of Quality
- B. Appraisal Costs
- C. Failure Costs
- D. Prevention Costs

ANSWER: D