

DUMPS ARENA

Certified Hotel Administrator

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Version Demo

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QUESTION NO: 1

-----service handles booking rooms for meetings using multiple hotel facilities.

- A. Agency
- B. Housing
- C. Travel
- D. Staying

ANSWER: B

QUESTION NO: 2

The payment that is guaranteed by a travel agency for any package reserved within cancellation period is called:

- A. Book-on Payment
- B. Advance booking
- C. Payment-on-booking
- D. Agency-booking

ANSWER: D

QUESTION NO: 3

Modified American Plan (MAP) is also known as:

- A. half-board
- B. inclusive plan
- C. demi-pension
- D. full-plan

ANSWER: C

QUESTION NO: 4

which department in a hotel is responsible for taking care of routine physical management?

- A. Cleaning.
- B. Front Desk.
- C. Housekeeping.
- D. Hospitality.

ANSWER: D

QUESTION NO: 5

A public area in a hotel that serves as an entrance or waiting area is called a:

- A. reception area
- B. entrance hall
- C. lobby
- D. hall

ANSWER: B