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CompTIA E2C Project+ Certification Exam

CompTIA JK0-017

Version Demo

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Topic Break Down

Topic	No. of Questions
Topic 1, Volume A	99
Topic 2, Volume B	100
Topic 3, Volume C	100
Topic 4, Volume D	103
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QUESTION NO: 1

A project manager is working with a large team on an important project. Many of the team members work remotely. The project manager requires each team member to submit weekly status reports at a certain time each week. One team member consistently submits late status reports. Which of the following should the project manager consider FIRST?

- A. Time zones for various work locations
- B. Necessity of weekly status reports
- C. Format of the status report
- D. Past performance reviews of the team member

ANSWER: A**QUESTION NO: 2**

During the execution phase, a customer approaches the project manager demanding a change. Which of the following are the steps the project manager should take? (Select

Two).

- A. Make the change.
- B. Notify the Executive Sponsor.
- C. Fill out a change request form.
- D. Evaluate the impact of the change.
- E. Deny the change.

ANSWER: C D**QUESTION NO: 3**

Which of the following is a representation of the amount of money spent on project work at a point in time?

- A. CV
- B. CPI
- C. EV
- D. AC

ANSWER: D

QUESTION NO: 4

Which of the following would be the MOST important objective of a kick-off meeting?

(Select Two).

- A. To educate team members on what will be expected
- B. To give official notification for the project
- C. To inform the project sponsor on what will be expected
- D. To create a work breakdown structure (WBS)
- E. To develop the statement of work (SOW)

ANSWER: A B

QUESTION NO: 5

Which of the following is the MOST common relationship used, when constructing a project schedule network diagram?

- A. Start-to-Finish
- B. Finish-to-Start
- C. Start-to-Start
- D. Finish-to-Finish

ANSWER: B

QUESTION NO: 6

The amount of time ahead or behind schedule on a project is called the:

- A. schedule baseline.
- B. schedule performance index.
- C. estimate to complete.
- D. schedule variance.

ANSWER: D

QUESTION NO: 7

Which of the following steps should a project manager take to ensure the quality of project deliverables for a customer? (Select Two).

- A. The project manager should consult the project sponsor and customer to review the current quality requirements.
- B. The project manager should request a peer review of the project to determine if it meets the customers quality standards.
- C. The project manager should change the scope of the project to meet the customers expectations of quality standards.
- D. The project manager should check the finished product to determine if it meets the customers quality standards.
- E. The project manager should outsource to obtain the best resources for the project.

ANSWER: B D**QUESTION NO: 8**

An ongoing project requires several parts manufactured at an outside vendor. If the vendor has sufficient quantity and can still ship today, the parts should be received in five days; although in most cases an order of this size requires ten days. Allowing for an upcoming holiday and some potential bad weather the shipment could take up to twenty-one days. Using the PERT method, which of the following is the correct time estimate for a parts delivery?

- A. 10 days
- B. 11 days
- C. 21 days
- D. 36 days

ANSWER: B**QUESTION NO: 9**

Several project team members are in conflict about the lighting in their office and the noise level. Which of the following describes this type of conflict?

- A. Forming
- B. Competing resource demands
- C. Varying work styles
- D. Expert judgment

ANSWER: C

QUESTION NO: 10

A project sponsor is adamant that a complex project must be completed within 12 months. Based on lessons learned from previous projects of this type, the project manager believes that the project cannot possibly finish in less than 24 months. Which of the following tools can the project manager use to show the improbability of the proposed timeline?

- A. Pareto Diagram
- B. Decision tree
- C. Monte Carlo analysis
- D. Quantitative risk analysis

ANSWER: C**QUESTION NO: 11**

Which of the following may have a significant adverse impact upon the successful completion of an international project? (Select Three).

- A. Time zones
- B. Travel costs
- C. Co-location of resources
- D. The project plan
- E. Scheduled vacations
- F. Language barriers

ANSWER: A B F**QUESTION NO: 12**

To ensure the quality of implemented project change requests, which of the following will need to occur? (Select Two).

- A. The project team is not notified of the approved change.
- B. Change is tracked and is either accepted or rejected by the change control board.
- C. Change is logged and updated in the change log document.
- D. Once a change is forwarded to the change control board, it will be removed from the change log.
- E. Once the change is submitted to the change control board, it will be approved and placed into production.

ANSWER: B C

QUESTION NO: 13

Which of the following is true of a work breakdown structure (WBS)? (Select Two).

- A. It consists of work packages at the top level which are decomposed to increasingly detailed levels.
- B. It is a quantitative analysis tool used in quality management to analyze defects.
- C. Each descending level represents an increasing detailed definition of the project work.
- D. It is developed during the planning process and used to create the project scope statement.
- E. It organizes and defines the total scope of the project.

ANSWER: C E

QUESTION NO: 14

Which of the following are created using information contained in the work breakdown structure (WBS)? (Select Two).

- A. Project scope statement
- B. Project statement of work
- C. Project charter
- D. Project activity estimates
- E. Project resource estimates

ANSWER: D E

QUESTION NO: 15

Which of the following components is included in a transition plan?

- A. Ownership
- B. Quality metrics
- C. Project budget
- D. Quality baseline

ANSWER: A

QUESTION NO: 16

Which of the following would be goals of an effective kick-off meeting? (Select Two).

- A. To create the project charter
- B. To create the statement of work (SOW)
- C. To outline the communication plan
- D. To set team member expectations
- E. To determine the critical path of the project

ANSWER: C D

QUESTION NO: 17

Which of the following should a project manager do to actively track issues as they are identified?

- A. Develop a quality management plan.
- B. Create a process for anonymous team review of issue resolution.
- C. Make an issues log template.
- D. Update the issues log.

ANSWER: D

QUESTION NO: 18

The project scope document should outline which of the following project items? (Select Two).

- A. Services
- B. Lessons learned
- C. Products
- D. Schedule baselines
- E. Resource availability

ANSWER: A C

QUESTION NO: 19

Which of the following would be included in a project scope document? (Select Two).

- A. Project constraints

- B. WBS dictionary
- C. Project assumptions
- D. Project charter
- E. Work Breakdown Structure (WBS)

ANSWER: A C

QUESTION NO: 20

The formal process that must be performed at the end of the project to provide the final inspection of the product is called:

- A. methodology verification.
- B. scope verification.
- C. change verification.
- D. system verification.

ANSWER: B