

DUMPS ARENA

PRINCE2 Practitioner Exam

PRINCE2 PRINCE2-Practitioner

Version Demo

Total Demo Questions: 15

Total Premium Questions: 328

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Topic Break Down

Topic	No. of Questions
Topic 1, Case Study 1	54
Topic 2, Case Study 2	8
Topic 3, Case Study 3	7
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Topic 14, Case Study 14	12
Topic 15, Case Study 15	6
Topic 16, Mixed Questions	125
Total	328

QUESTION NO: 1

Which 2 statements apply to the Customer's quality expectations section?

- A. Delete entry 16 because this should be shown on the Product Description for the photos.
- B. Delete entry 17 because this is beyond the scope of this project.
- C. Delete entry 18 because standards should NOT be shown here.
- D. Delete entry 19 because this should appear in the Product Description for the calendar and not the Project Product Description.
- E. Delete entry 20 because this is an expected benefit and should be recorded in the Business Case.

ANSWER: B E

QUESTION NO: 2

Which 2 alternative actions apply to the proposed Senior User for this project?

- A. Retain because he provides the outsourcing resources required to support the project.
- B. Replace with 'Director of Research and Development' because she deals with both the Information Technology and the Facilities Divisions and can make sure her division's needs are specified.
- C. Remove because he has no authority to commit user resources.
- D. Add 'Hardware Manager' because he provides computer hardware to all business functions and will be impacted by the outcome.
- E. Retain because he will be providing support to the Information Technology and Facilities teams during the project.

ANSWER: B C

QUESTION NO: 3

During the 'accept a work package' activity, the team manager for the marketed courses' asked project assurance for advice on reviewers. The team manager was unsure who from the sales team should be involved in reviewing the advertisements to ensure that they will deliver the required sales. The team manager then added the new reviewers and their responsibilities to the team plan.

Which theme is being applied by consulting project assurance?

- A. Business case

- B. Organization
- C. Quality
- D. Plans

ANSWER: D

QUESTION NO: 4

The e-learning course is being delivered by an external consultancy. The consultancy wants to grow its e-learning business and use this project as an opportunity to demonstrate its skills in this area. They have asked ABC Company if they can publish a testimonial from ABC Company on their website following successful completion of the Health and Safety Training Project. A representative from the external consultancy has been invited to act as senior supplier on the Health and Safety Training project board.

Is this an appropriate action for the 'defined roles and responsibilities' principle, and why?

- A. Yes, because the supplier interest needs to be represented on the Health and Safety Training project board
- B. Yes, because the supplier needs to demonstrate its skills in e-learning to grow its business
- C. No, because the supplier needs to demonstrate its skills in e-learning to grow its business
- D. No, because the supplier needs to publicize the success of the project on their website

ANSWER: A

QUESTION NO: 5

The executive has asked the project manager to plan for the 'e-learning course' to be used as soon as it is accredited. The aim is to start selling the 'e-learning course' while the remainder of the outputs relating to classroom-based delivery are finished. The sales of the 'e-learning course' will be entered into the business case.

Why is the executive's decision to deliver the benefits early appropriate for managing the business case?

- A. Because organizations with mature project management often include the early justification for the project in the business case.
- B. Because the outputs being delivered incrementally will be beneficial and will allow the business case to be justified.
- C. Because one of the PRINCE2 principles is that a project should focus on products to deliver the outputs early.
- D. Because the business case should be updated after every increment of the 'e-learning course'.

ANSWER: C

QUESTION NO: 6

There is no mention of any Stage Plans, yet there are two further stages proposed. How will this be resolved?

- A.** It is appropriate for the Calendar project to be run as two further stages as there is a key decision to be made at the end of stage 2. Stage Plans will be produced.
- B.** Whilst the activities are divided into two further stages, there is no reason why the Calendar project should use stages. The project will therefore be run as a single stage project and the activities will be added to the Initiation Stage Plan.
- C.** There will be three Stage Plans, the two management stages plus an additional stage to plan and complete the activities of the Closing a Project process.

ANSWER: A**QUESTION NO: 7 - (HOTSPOT)****HOTSPOT**

The Calendar project was delivered as originally planned, and is now preparing for planned closure.

Lines 1 to 6 in the table below consist of an assertion statement and a reason statement. For each line identify the appropriate option, from options A to E, that applies. Each option can be used once, more than once or not at all.

Hot Area:

	Assertion		Reason	
A	Whether the calendar achieves its objective of countering the decline in orders will be confirmed in the Closing a Project process.	True-False	The Benefits Review Plan is created in the Closing a Project process.	True-False
B	A formal quality review meeting, chaired by the Project Manager, should be held for the Project Board to compare the final deliverable against the Project Product Description.	True-False	The Project Product Description is used by the Closing a Project process to verify that the project has delivered what was expected of it.	True-False
C	The End Project Report must be completed before 30 November.	True-False	An End Project Report should be produced before a project closes.	True-False
D	The Stage Plan for stage 3 should contain details of the products to be created or updated during the Closing a Project process.	True-False	Closure activities should be planned as part of the Stage Plan for the final management stage.	True-False
E	As part of the handover of the final product a contract should be agreed with Marketing for ongoing support of this product.	True-False	A service agreement or maintenance contract should always be included as a product of the final stage.	True-False
F	At the end of stage 3, the Managing a Stage Boundary process should be used to update the Project Plan with actual from the final stage.	True-False	An objective of the Managing a Stage Boundary process is to review, and if necessary, update the Project Initiation Documentation.	True-False

ANSWER:

	Assertion		Reason	
A	Whether the calendar achieves its objective of countering the decline in orders will be confirmed in the Closing a Project process.	True-False	The Benefits Review Plan is created in the Closing a Project process.	True-False
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E	As part of the handover of the final product a contract should be agreed with Marketing for ongoing support of this product.	True-False	A service agreement or maintenance contract should always be included as a product of the final stage.	True-False
F	At the end of stage 3, the Managing a Stage Boundary process should be used to update the Project Plan with actual from the final stage.	True-False	An objective of the Managing a Stage Boundary process is to review, and if necessary, update the Project Initiation Documentation.	True-False

Explanation:

QUESTION NO: 8 - (DRAG DROP)

DRAG DROP

The project is in stage 2. The project manager has heard that a competitor may launch a similar e-learning course much sooner than ABC Company. There is a threat that the earlier launch of a competitor's course may reduce the profitability of ABC Company training courses.

Here are three responses to this risk.

Which risk response type (A-F) are they?

Choose only one response type for each risk response. Each response type can be used once, more than once, or not at all.

Select and Place:

- Avoid a threat
- Reduce a threat
- Transfer the risk
- Accept the risk
- Prepare contingent plans
- Enhance an opportunity

- Record the risk in the risk register and monitor the competitor's activities.
- Deliver the health and safety training course earlier than originally planned.
- Continue with the delivery of the project, as planned, because ABC Company's courses are believed to be on higher quality.

ANSWER:



Explanation:

QUESTION NO: 9

Which 2 statements should be recorded under the Major risks heading?

- A.** Due to market conditions a suitable service provider may not be found, possibly leading to premature closure of the project.
- B.** Owing to employment contract changes staff may resist outsourcing, which would make it difficult to transfer staff to the selected service provider.
- C.** MFH's operations may be reduced and the 1a-year contract may not achieve its estimated value of £80m, which would reduce the service provider's profit.
- D.** The initial estimates, taken from the feasibility study report, indicate that the project will take two years to complete, which means that the business problems would remain for this period.
- E.** The management stages recommended by the consultants may not be appropriate, resulting in confusion in planning.

ANSWER: B D

QUESTION NO: 10 - (DRAG DROP)

DRAG DROP

ORGANIZATION

When preparing the communication management approach, the project manager considered how best to communicate with the internal marketing department. The marketing department is currently focused on promoting other existing ABC Company courses.

Here are three items of information that will be included in the communication management approach.

Under which heading (A-F) should they be recorded?

Choose only ONE heading for each item of information. Each heading can be used once, more than once, or not at all.

Select and Place:

Regular demonstrations of the course will be used to engage the marketing department and keep them informed of updates to the course content	Tools and techniques
The marketing department is currently focused on promoting ABC Company's current range of courses	Records
Feedback from the demonstrations of the course content will be captured in the lessons log	Reporting
	Timing of communication activities
	Roles and responsibilities
	Stakeholder analysis

ANSWER:



Explanation:

QUESTION NO: 11

Who is responsible for ensuring that the value-for-money solution is constantly reassessed?

- A. Business Assurance
- B. Senior User
- C. Corporate or Programme Management
- D. Reject Support

ANSWER: A

QUESTION NO: 12

Which 2 statements should be recorded under the Costs heading?

- A. The MNO marketing budget this year is £120k.

- B. The project will be funded from the business marketing budget
- C. 10 further orders with an average profit of £2k will deliver a benefit of £20k in the first year.
- D. The new company logo is estimated to cost £4k.
- E. Project costs are estimated to be a total of £26.5k.

ANSWER: B E

QUESTION NO: 13

Which of the following statements are True:

1. Quality management is the complete set of quality standards, procedures and responsibilities for a site or organization.
2. Quality planning is about defining products required of the project with their respective quality criteria, methods and responsibilities.
3. Quality control focuses on the operational techniques and activities used to carry out quality inspections
4. Quality assurance ensures that quality methods are being correctly followed.

- A. 1, 2 & 3
- B. 1, 3 & 4
- C. 1, 2 & 4
- D. 2, 3 & 4

ANSWER: A

QUESTION NO: 14 - (HOTSPOT)

HOTSPOT

Using the Project Scenario and the additional information provided for this question in the Scenario Booklet, answer the following question about roles on the Outsourcing project.

Hot Area:

	Assertion		Reason	
1	The Outcome Account Manager should be appointed as a Senior Supplier for the project.	True-False	Senior Suppliers are responsible for the provision of supplier resources.	True-False
2	The Director of Finance would be an appropriate choice for the role of a Senior Supplier.	True-False	The Senior Supplier must demonstrate that the forecast benefits are realized.	True-False
3	After being selected in stage 3, a representative from the selected service provider should join the Project Board as a Senior Supplier in stage 4.	True-False	The Senior Supplier is responsible for assessing the viability of the project approach.	True-False
4	A specialist outsourcing consultant from Outcome would be an appropriate choice to provide supplier assurance during stage 2.	True-False	Supplier assurance ensures that supplier staff standards are met and used effectively.	True-False
5	The Hardware Manager would be an appropriate choice for the role of Senior Supplier.	True-False	The Senior Supplier is accountable for the quality of the products delivered by the supplier(s).	True-False
6	The Payroll Manager is an appropriate choice to provide business assurance.	True-False	Business assurance should be undertaken by someone with an accountancy qualification.	True-False

ANSWER:

	Assertion		Reason	
1	The Outcome Account Manager should be appointed as a Senior Supplier for the project.	True-False	Senior Suppliers are responsible for the provision of supplier resources.	True-False
2	The Director of Finance would be an appropriate choice for the role of a Senior Supplier.	True-False	The Senior Supplier must demonstrate that the forecast benefits are realized.	True-False
3	After being selected in stage 3, a representative from the selected service provider should join the Project Board as a Senior Supplier in stage 4.	True-False	The Senior Supplier is responsible for assessing the viability of the project approach.	True-False
4	A specialist outsourcing consultant from Outcome would be an appropriate choice to provide supplier assurance during stage 2.	True-False	Supplier assurance ensures that supplier staff standards are met and used effectively.	True-False
5	The Hardware Manager would be an appropriate choice for the role of Senior Supplier.	True-False	The Senior Supplier is accountable for the quality of the products delivered by the supplier(s).	True-False
6	The Payroll Manager is an appropriate choice to provide business assurance.	True-False	Business assurance should be undertaken by someone with an accountancy qualification.	True-False

QUESTION NO: 15

Which 2 statements explain why the Purchasing Manager should be appointed as a Senior Supplier for this project?

- A. He is responsible for the organization's procurement activities.
- B. He is responsible for the performance of supplier contracts.
- C. He was an engineer and worked in that area before taking up his current position.
- D. He can influence the external supplier's Business Case.
- E. He is not appropriate for the role of Executive or Senior User.

ANSWER: A B