

DUMPS ARENA

Certified Quality Auditor

ASQ CQA

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QUESTION NO: 1

Quality system audits are directed at evaluating the

- A. specific procedures that have special significance for a company's quality mission
- B. quality aspects of various segments of a company's overall approach to quality management
- C. quality aspects of specific processes to measure conformance to quality standards
- D. organizational units that each have specific assigned missions

ANSWER: B

QUESTION NO: 2

The main function of an audit checklist is to

- A. identify the specific products to be examined
- B. serve as a guide for members of the audit team
- C. save time by auditing only the items listed
- D. expedite the preparation of the final audit report

ANSWER: B

QUESTION NO: 3

The fraction of nonconforming products is plotted on which of the following types of control charts?

- A. p chart
- B. u chart
- C. np chart
- D. c chart

ANSWER: A

QUESTION NO: 4

During the closing meeting, the lead auditor should do which of the following?

- A. Accept the presentation of objective evidence.
- B. Review the auditor's qualifications.
- C. Perform a causal analysis with the auditee.
- D. Present a summary of audit results.

ANSWER: D

QUESTION NO: 5

Which two of the following conditions must be met in order to infer statistical significance about the results of an audit sample?

- I. The population must be homogeneous.
 - II. The sample size must be greater than 10.
 - III. The sample must be random.
 - IV. The sample must be taken from multiple locations.
- A. I and II
 - B. I and III
 - C. II and III
 - D. III and IV
 - E. The population must be homogeneous.
II. The sample size must be greater than 10.
III. The sample must be random.
IV. The sample must be taken from multiple locations.

ANSWER: B

QUESTION NO: 6

Which of the following is a benefit of performing a systems audit of a current supplier?

- A. Identifying the supplier's potential capability
- B. Assuring the supplier's capability
- C. Determining whether the company should do business with the supplier
- D. Evaluating continuing conformance to quality standards

ANSWER: D

QUESTION NO: 7

An auditor finds deficiencies in the order entry, purchasing, product test, and shipping functions of a potential supplier. Which of them should have the highest priority in the audit report?

- A. Order entry
- B. Product test
- C. Purchasing
- D. Shipping

ANSWER: B**QUESTION NO: 8**

A root cause analysis can best be described as a process that is used to

- A. evaluate corrective action plans
- B. determine the basic reason for an undesirable condition
- C. identify the symptoms of an undesirable condition
- D. differentiate between major and minor problems

ANSWER: B**QUESTION NO: 9**

If the audit escort for one area is repeatedly late or unavailable, what is the best option open to the auditor?

- A. Notify the auditee management of the consequences created by the delays.
- B. Narrow the scope of the audit to accommodate the delays.
- C. Proceed without the escort.
- D. Assess system effectiveness using objective evidence from other areas.

ANSWER: A**QUESTION NO: 10**

Which of the following factors related to scheduling would most directly affect the performance of an audit?

- A. The client's company policy

- B.** The scope of the audit
- C.** The auditee's annual business plan
- D.** The evaluation of corrective action

ANSWER: B